UNC SERVES
2014 ACCOUNTABILITY STATEMENT
AND
RESOURCE GUIDE

GOAL
IMPROVE ACCESS, RETENTION AND GRADUATION RATES FOR ACTIVE-DUTY SERVICE MEMBERS, VETERANS, AND THEIR FAMILIES AT UNC INSTITUTIONS.
In 2010, then-President Erskine Bowles appointed a system-wide working group known as UNC SERVES to evaluate the current state of active duty military and veteran affairs at UNC institutions and offer recommendations for institutional, system-wide, and state & federal statutory changes, regulations and/or guidelines to improve access, retention and the graduation of active duty military and veterans at UNC institutions.

The working group issued the UNC SERVES April 2011 Report to the President as a recommendation for first steps toward fulfilling the promise of UNC Tomorrow for North Carolina’s military family. The UNC SERVES working group was also mindful of possible Base Realignment and Closure (BRAC) evaluations with an eye toward demonstrating why the state of North Carolina should receive continued military investment. The UNC SERVES 2011 Report to the President fully acknowledges that it does not recommend all that can be done to improve access, retention and graduation rates for military-affiliated students at UNC but that it recommends that which can be reasonably tackled and achieved under existing conditions.

The UNC SERVES Working Group intended for the 2011 Report to the President and resulting activities to represent a “stake in the ground” to reaffirm the University’s commitment to North Carolina’s military. The 2011 Report to the President and the activities that followed have achieved this and more.

In 2012, and then again in 2013, UNC General Administration issued the UNC SERVES Resource Guide, documents that provide expanded information on system-wide best practices and progress reports on UNC General Administration and campus-based efforts to implement UNC SERVES recommendations. The UNC

Since 2010, the University inaugurated a new president, Thomas W. Ross, and welcomed a new Board of Governors. The University adopted a new strategic plan for the years 2013-2018. Many new Chancellors and other campus leaders, including faculty, have assumed leadership roles. Funding from all sources (state, federal, private gifts, etc) remains constrained.

Amid these changes and challenges, the University’s commitment to service members and their families grows stronger with each day. President Ross and his team continue to extend leadership and resources to UNC SERVES. UNC institutions and their faculty, staff, and students invest time and treasure in proven best practices to support military-affiliated students. And, the UNC Board of Governors remains focused upon ensuring that military-affiliated students are a meaningful part of the University’s future success. Together, the University of North Carolina is making substantial progress toward improving access, retention and graduation rates for active-duty service members, Veterans, and their families at UNC institutions.

We look forward to seeing what the future holds for North Carolina.

Kimrey W. Rhinehardt
Vice President for Federal Relations
UNC BOARD OF GOVERNORS

INITIATIVES

“Military-affiliated students are a priority for this University. The Board of Governors will work to ensure that these students have access to relevant and desirable academic programs in a format that works for them. Our state and our university are, and will remain, the leader in educating these men and women.

~ Raiford Trask, Chairman

UNC Board of Governors Special Committee on Military Affairs

University’s 2013-2018 Strategic Plan Targets Military Students

The Board of Governors is responsible for establishing the University’s long-term strategic directions, articulating an overall vision for the UNC system, and overseeing the alignment of this vision with institutional resources, investments, and results. In February 2013, the Board adopted Our Time, Our Future: The UNC Compact with North Carolina, the University’s strategic plan for the years 2013-2018. The plan calls for the University to increase the percentage of state residents with a bachelor’s degree or higher from 26% to 32% by 2018. And, by the year
2025, North Carolina will become one of the top ten most educated states in the nation, with 37% of the population holding a bachelor’s degree or higher. The plan sets a goal to graduate an additional 1,065 military-affiliated students by 2018. To achieve this goal, the plan articulates key strategies for reaching out to military-affiliated students:

- Provide early resident status to certain non-resident veteran students who expect to establish formal residency;
- Develop a system-wide recruiting strategy for the military-affiliated student population to include custom academic pathways, academic success contracts, targeted collateral material, and other best practices;
- Establish system-level support and logistical assistance for UNC institutions that are recruiting, enrolling, and graduating military-affiliated students;
- Establish successful academic advising centers at Army Post Fort Bragg and Marine Corps Base Camp Lejeune;
- Streamline admission and transfer policies for consistency in determining residency and value of credit;
- Incentivize faculty to develop flexible online courses that can be taken outside the normal semester system to meet degree requirements;
- Create a website with clear information about veteran and Department of Defense tuition benefits, academic credit articulation, academic programs, admissions, and student services; and
- Create and utilize faculty and staff development tools to nurture a culture of acceptance and support for military-affiliated students on UNC campuses.

**UNC System Policy on Military Student Success**

On June 14, 2013, the UNC Board of Governors adopted Policy 700.7.1 to formally institutionalize the University’s commitment to the success of military-affiliated students. This policy provides a framework for the constituent institutions of the University of North Carolina to develop and maintain a comprehensive network of services for military-affiliated students seeking to meet their educational goals. The policy directs the President to establish regulations to implement the
requirements of the policy and to promote the general welfare of service members, veterans, spouses, and dependent family members at the constituent institutions.

**UNC Board of Governors Special Committee on Military Affairs**

Board Chairman, Peter Hans, appointed a special committee of the Board to focus on military affairs, effective July 1, 2013. The special committee was established in support of the University’s five-year Strategic Plan for 2013-18, *Our Time, Our Future: The UNC Compact with North Carolina*, which identifies greater service to the military community as a strategic priority. The Strategic Plan, coupled with Board Policy 700.7.1 on Military Student Success, prompted the Chairman to establish the Special Committee on Military Affairs for a period of one year. The Committee is comprised of the following Board members: Raiford Trask, III, Chairman, Jim Holmes, Ann Maxwell, and Scott Lampe. The Committee convenes during each regularly-scheduled Board meeting and

- receives updates on the University’s progress with increasing military-affiliated student enrollment;
- reviews progress associated with implementing Policy 700.7.1 in coordination with the Board’s Committee on Educational Planning, Policies, and Programs (the Planning Committee);
- recommends to the University President and the Board’s Committee on Public Affairs state and federal legislative policy improvements to enable the University to achieve its enrollment growth goals established for military students;
- assists the President in seeking external funding support for UNC system-wide defense, military, and security research and sponsored programs;
- recommends to the President and the Board’s Planning Committee future opportunities to improve military student success; and
- keeps the Board’s Planning Committee informed on issues related to the University’s work with military-affiliated students and the military generally.

**UNC Board Adopts State Legislative Policy Priority**

*North Carolina Residency Classification for Certain Military-Affiliated Students*

At the October 2013 meeting of the Board of Governors, the Special Committee on Military Affairs recommended and the Committee on Public
Affairs and the full Board adopted the following state legislative policy priority for the short session that begins in May 2014:

_The Board of Governors seeks delegated authority from the North Carolina General Assembly to establish tuition rates for military-affiliated students._

**BOG Special Committee Convenes at Marine Corps Base Camp Lejeune**
The Board’s Special Committee on Military Affairs formally convened for a work session aboard MCB Camp Lejeune on December 13, 2013. The meeting was held at the John A. Lejeune Base Education Center. In addition, the Marine Corps Community Services office invited Board members, University staff, and community leaders to participate in a Personal and Professional Development and Transition Readiness Brief. Marine Corps Installations East (MCI East) Commanding General, Brig. Gen. Robert F. Castellvi, and his DoD civilian staff provided an overview of active-duty education opportunities, highlighted Marine Corps education gaps that can be filled by civilian education institutions, and expressed the importance of in-state residency status for Marines separating from service while in North Carolina. All invited guests received a tour of the John A. Lejeune Base Education Center.

**UNC Joining Forces Initiative**
The Board’s Special Committee on Military Affairs and University President Tom Ross developed UNC Joining Forces, an initiative to provide educational opportunities and research support for the United States military through UNC partnership with industry and non-profit organizations. Joining together, North Carolina’s public University, industry and non-profit organizations are a united force in support of: providing access to a high-quality and affordable education to our nation’s service members, veterans and their families; developing capacity in science and technology (S&T) support for the special operations community; and a thriving military economy in North Carolina. Members of the UNC Joining Forces coalition provide financial and other assistance for education and science and technology priorities in support of the University’s work with the military.
UNC General Administration should continue to assume the leadership role in coordinating system-wide efforts in support of military-affiliated students. Further, UNC General Administration should lead in fostering a “culture of engagement” with the military. Specifically, UNC General Administration should:

- Lead communication efforts among all stakeholders and close the information gap;
- Be an honest broker among stakeholders to enable delivery of the highest quality education to military-affiliated students;
- Be responsible for key leader engagement and represent the University with North Carolina-based Military Commands, subordinate units, federal government leaders, state government agencies and Commissions, and other external stakeholders;
- Work with the North Carolina Community College system to facilitate joint partnerships in support of the military and endeavor to provide a seamless education;
- Work with external stakeholders to facilitate service member to workforce transition in support of economic development in North Carolina;
- Execute Memoranda of Agreement with Commands, as appropriate;
Serve as a clearinghouse of information and best practices;
Develop a best practice template for UNC General Administration and UNC institutions to measure successful service member and military engagement; and
Appoint an Ombudsman to facilitate service member grievances with UNC institutions.

☐ University Regulation and Guidelines in Support of Policy 700.7.1
In collaboration with the UNC Military Affairs Council, UNC General Administration has drafted a system-wide regulation and guidelines associated with Board Policy 700.7.1, the Military Student Success Policy. The Regulation and Guidelines endeavor to improve military-affiliated student admission, data collection, residency classification, campus support structures, military credit transferability, and call to duty procedures. The Policy, Regulation and Guidelines provide a framework for UNC institutions to develop and maintain a comprehensive network of services for military-affiliated students seeking to meet their educational goals. The President is expected to sign the Regulation in the spring of 2014.

✔ Improve Data Identification, Tracking and Analysis of Military-Affiliated Students
The ability to produce and provide accurate data regarding student veteran retention and graduation rates is the subject of national debate. In order to remain ahead of the curve on this issue and as part of the Military Student Success Policy, UNC-GA required all campuses to add a series of questions to their applications for admission that would allow us to begin to track military affiliated students from the point of application through to enrollment and graduation. In addition, campuses were provided with a new installation package for their student databases that would allow for collection and reporting of this data.

✔ North Carolina Military Educational Positioning System
With funding from the Aurora Foundation and the Cannon Foundation, UNC General Administration has developed phase one of an Internet-based portal known as the NC Military Educational Positioning System (NC MEPS). NC MEPS is an interactive, online resource to assist military-affiliated students with college preparation, academic
success in the college environment and transition to post-graduate careers. Based on the Global Positioning System (GPS) concept, NC MEPS assists users in developing an academic pathway from matriculation to graduation and beyond. With additional funds provided from strategic directions funding, NC MEPS will be fully operational by July 1, 2014.  http://ncmileps.northcarolina.edu/

✓ Professional Development: Faculty and Staff
Placeholder

✓ Professional Development: Counseling Centers
The University of North Carolina system partners with the Center for Deployment Psychology, a component center of the Department of Defense Center of Excellence for Psychological Health and Traumatic Brain Injury. The Center offers workshops throughout the state for mental and behavioral health clinicians on campuses, community clinicians as well as faculty and staff working with student veterans. In 2013, workshops were held in the western, central and eastern parts of the state and hosted by a UNC constituent institution in that region.

✓ UNC System Presence on North Carolina Military Installations
Since June 2011, the University has had a full-time academic advisor on post at Fort Bragg in the JFK Special Warfare Center and School. In July 2013, the University hired a second full-time academic advisor to work with Marines, their families and federal civilian employees aboard Marine Corps Base Camp Lejeune in the John A. Lejeune Education Center. These “Military Academic Advisors” provide direct assistance to military-affiliated students by providing information on and assistance with admission, financial aid, and program selection for all 16 UNC constituent institutions. In addition to regular office hours at the education center, the Camp Lejeune advisor is also available one day each month to assist service members and their families at the base Naval Hospital and aboard MCAS Cherry Point.
Education Fairs on Military Installations
UNC system constituent institutions are invited to and participate in all education fairs held on post at Fort Bragg and aboard MCB Camp Lejeune. The UNC System Military Academic Advisors organize additional fairs both on base at the Naval Hospital and other locations and off base at the North Carolina Air National Guard, National Carolina National Guard, and various VA Medical Centers and Veterans Centers.

UNC Partnership for National Security Web Portal
UNC General Administration has developed the UNC Partnership for National Security web portal to provide information on and access to UNC system academic policies, enrollment procedures, and residency rules. There are also links to UNC constituent institution websites as well as information on UNC Partnership for National Security efforts. This web portal serves as the primary point of entry for active duty and veteran members of the armed services and their families.

http://uncserves.northcarolina.edu/
UNC SYSTEM MILITARY ACADEMIC ADVISOR AT MARINE CORPS BASE CAMP LEJEUNE

In March 2013, UNC President Tom Ross signed a Memorandum of Understanding with Commanding General Thomas Gorry of Marine Corp Installations-East (MCI-EAST) to establish a UNC system office aboard MCB Camp Lejeune in Jacksonville, NC. On behalf of UNC’s constituent institutions, the military academic advisor offers recruiting, advising and enrollment assistance to Marines and Sailors at the John A. Lejeune Education Center, Camp Lejeune Naval Hospital, and Marine Corps Air Station Cherry Point education center.

U.S. ARMY SPECIAL OPERATIONS COMMAND AND UNC SYSTEM RENEW AGREEMENT

On April 16, 2013, Lt. Gen. Charles Cleveland, commanding general of U.S. Army Special Operations and UNC system President Ross renewed a formal agreement that was first forged in 2009. Both USASOC and UNC agree to continue collaborations in support of mutual goals.

UNC SYSTEM AND UNC WILMINGTON HOST AMERICAN COUNCIL ON EDUCATION (ACE), STUDENT VETERANS OF AMERICA (SVA) AND THE AMERICAN LEGION

Anne Hickey, Director of Government Relations, American Council on Education, Mike Dakduk, Executive Director, Student Veterans of America and Steve Gonzalez, Assistant Director, The...
American Legion visited Wilmington, NC and Jacksonville, NC in early April 2013. UNC Wilmington hosted the group on campus to showcase how an institution of higher education works together in support of its veterans. While in Jacksonville, the group toured the John A. Lejeune Education Center aboard Marine Corps Base Camp Lejeune and they were introduced to the many programs and services provided to Marines and Sailors and their families stationed aboard Camp Lejeune.

**U.S. VETERANS AFFAIRS SECRETARY ERIC SHINSEKI MEETS WITH PRESIDENT TOM ROSS AND UNC CHANCELLORS**

In June 2013, U.S. Veterans Affairs Secretary Eric Shinseki met with University of North Carolina President Tom Ross and UNC Chancellors during a visit to the state’s Research Triangle Region. Secretary Shinseki praised the UNC system for its efforts across all 16 campuses to attract, retain and graduate veterans noting that North Carolina’s public universities are trying one of the most coordinated approaches in the country for drawing military veterans who’ve left the service into higher education.

**UNC BOARD OF GOVERNORS APPROVES MILITARY STUDENT SUCCESS POLICY, 700.7.1**

The UNC Board of Governors approved Policy 700.7.1, a University policy to ensure “Military Student Success.” The policy aims to improve access to college for active-duty service members, veterans and their families; it streamlines the process of transferring academic and work experience credits; it addresses academic withdrawal and readmission of those who are called to duty; and gives special consideration for admission and course work requirements.

**UNC BOARD OF GOVERNORS APPOINTS SPECIAL COMMITTEE ON MILITARY AFFAIRS**

in June 2013, the Chair of the UNC Board of Governors appointed a Special Committee on Military Affairs. The special committee is charged with monitoring progress toward increasing military-affiliated student enrollment and implementation
of the Policy on UNC Military Student Success; recommending to the President state and federal legislative policy improvements to enable the University to achieve its enrollment growth goals established for military students; assisting the President in seeking external funding support for UNC system-wide defense, military, and security research and sponsored programs; and recommending future opportunities to improve military student success.

**UNC SYSTEM OFFICIAL TESTIFIES BEFORE CONGRESS ON VETERANS EDUCATION**
September 11, 2013

**UNC INSTITUTIONS**

**APPALACHIAN STATE UNIVERSITY**
Appalachian State’s Alumni Association presented its Distinguished Alumnus Award to Maj. Gen. Edward M. Reeder Jr on June 8th. Reeder was born on Fort Bragg and grew up in Fayetteville. He is the commander of Fort Bragg’s John F. Kennedy Special Warfare Center and School and former commander of the 7th Special Forces Group and U.S. Army Special Forces Command on Fort Bragg. Reeder went to Appalachian State on a football scholarship and received his commission as an Army officer through ROTC in 1982.

**EAST CAROLINA UNIVERSITY**
East Carolina University is the first UNC system campus approved as a member of the U.S. Department of Veterans Affairs VetSucces on Campus (VSOC) program. The VSOC program is a collaborative effort between a host university and the U.S. Department of Veterans Affairs (VA) to provide on-campus support for veteran students:

- A VA Vocational Rehabilitation Counselor is assigned to each VSOC school to provide vocational testing and career, academic, and readjustment counseling services
• A VA Vet Center Outreach Coordinator, co-located on many campuses, will provide peer-to-peer counseling and referral services

In preparation, ECU established a veterans center on campus to house the offices for their VA Certifying Official as well as the VSOC counselors.

East Carolina University hosted a veterans education summit, Focus On Veterans: Successfully Transitioning from Military to Campus, on November 6, 2013 at the Hilton Hotel in Greenville, NC. The summit was open to staff, faculty and student veterans from the UNC system, North Carolina Community College system and North Carolina private college and universities.

WELCOME TO
VETSUCCESS.VA.GOV

Connecting Employers to Veterans...and Veterans to Employers

UNIVERSITY OF NORTH CAROLINA CHAPEL HILL
The University of North Carolina School of Law established the Veterans Military Advocacy Student Organization (VMASO), a student group that offers pro bono legal services to veterans. They assist them in securing military benefits to which they are entitled. The objective of the organization is two-fold: to provide pro bono legal services to Veterans and to educate the Carolina Law student body on Veterans Affairs legal issues.

UNIVERSITY OF NORTH CAROLINA CHARLOTTE
In partnership with the Charlotte Bridge Home and Mecklenburg County Community Support, the University of North Carolina Charlotte hosted Boots to Books: Understanding Military Culture and Supporting a Successful Transition, to help educate the faculty, staff and students at UNC Charlotte and members of the community regarding transition issues and obstacles veterans may face when exiting active service and entering college. The all-day event was held on November 18, 2013 and was free and open to the public.
The University of North Carolina Greensboro unveiled a crowdfunding initiative to raise funds to support the Yellow Ribbon GI Education Enhancement Program. The Yellow Ribbon Program is a provision of the Post 9/11 Veterans Educational Assistance Act of 2008 designed to help students avoid up to 100 percent of their out-of-pocket tuition and fees associated with education programs that may exceed the Post 9/11 GI Bill tuition benefit. The UNCG crowdfunding website went live on Veterans Day 2013 and featured a video profiling UNCG student veterans and promoting UNCG’s participation in the Yellow Ribbon Program.
In 2014, the various divisions within UNC General Administration will work collaboratively to make progress with the following initiatives:

- Develop dual enrollment pathways for military-affiliated students.

- Renegotiate UNC/North Carolina Community College System agreement to enable UNC system institutions to offer general education courses to active duty military.

- Convene faculty workgroups to examine and recommend course equivalents and credit for military experience, training and education.

- Residency determinations will become a shared service initiative of the General Administration.
The UNC Military Affairs Council is the Council that serves as the coordinating body for UNC system military affairs. The Council is comprised of a military liaison from each institution.

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UNC SYSTEM ENROLLED STUDENTS USING VA BENEFITS

FALL 2010: 6,596
SPRING 2011: 6,462
FALL 2011: 6,860
SPRING 2012: 6,607
FALL 2012: 7,194
SPRING 2013: 7,020

Total Students
Enrolled UNC students using VA benefits

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Legend:
- ASU
- ECSU
- ECU
- UNCA
- UNCC
- UNC-Chapel Hill
- WCU
- WSSU
- NCSU
- NCAT
- UNCP
- UNCG
- NCCU
- UNCSA*
UNC SYSTEM ENROLLED STUDENTS AS A PERCENTAGE OF TOTAL POPULATION BY CAMPUS

SECTION 6

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UNC SERVES BEST PRACTICES FOR INSTITUTIONS AND FACULTY

“I have learned a tremendous amount from the fellows and sincerely hope they will continue to enrich the classroom experience for students at the School of Journalism and Mass Communication in the semesters ahead. Thank you for this opportunity to share what has been a transformative educational experience for UNC students, the National Security fellows and me.”

~ UNC Chapel Hill Faculty Member

The UNC SERVES April 2011 Report to the President included recommendations for campus-based improvement in serving military-affiliated students. These recommendations were developed by faculty, staff and students from UNC constituent institutions and are based upon a variety of factors: personal experience with veterans, American Council on Education best practice recommendations, campus-based cultural norms, and needs identified by military-affiliated students.

As best practices are evaluated on a campus-by-campus basis it is important to consider the diversity of institutions, including size, capacity, and number of military-affiliated students. The UNC SERVES working group members considered all available best practices but prioritized low cost or no cost recommendations with an eye toward maximum return on investment. The chart that follows illustrates campus progress with each recommended best practice as of January 1, 2014.
As of January 1, 2014

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### Best Practice Recommendation

- Grants PE Credit to Service Members
- Clearly Articulated Military to Campus Credit Equivalencies
- Offers Priority Enrollment for Active Duty Military Students
- Clearly Articulated Call to Duty Student Policy
- Classifies Military Students as Transfer Students
- Admissions Counselor for Military-Affiliated Students
- Offers Conditional Admission Contracts
- Financial Aid Counselor for Military-Affiliated Students
- Accepts Tuition Assistance
- Accepts Veterans Education Benefits
- Offers Payment Plan for Students with VA Payment Delay
- Offers Scholarship or Grant for Military, Veterans or Dependents
- Offers Military or Veteran Specific Housing or Assistance with Off Campus Housing
- Student Affairs Person for Military-Affiliated Students
- Established Student Veteran Organization or Other Military Student Organizations
- Veteran or Military Student Space on Campus
- Military or Veteran Orientation Session
- Tracks Active Duty Military and Veteran Student Populations
- Identifies Military-Affiliated Students on the Student Data File
- PTSD, TBI and Military Stress Trained Support Staff in Counseling Center
- Yellow Ribbon Program Participation
- Military Affairs Liaison Appointed
- Targeted Collateral Material for Military Students
- Established Military Affairs Committee
- Offers Core Education Curriculum Online
- Designated Military Ombudsman to Advocate on Behalf of Students
- Offers Targeted Online Programs to the Military
- Affiliated with the Servicemember's Opportunity College (SOC)
- Employs VA Work Study Students
- Dedicated Web Presence for Military-Affiliated Students
- Conducts Military Student Awareness Training for Faculty, Staff and Students
- Military or Veteran "Seminar" Classes
- Delivers Classes on Military Base (with approval from Military Installation)
- Army ROTC
- Air Force ROTC
- Navy/Marine Corps ROTC
## UNC SERVES System Progress Toward Goals

*Updated 29 May 2012*

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<th>Best Practice Recommendation</th>
<th>Appalachian State</th>
<th>Caros State</th>
<th>East Carolina</th>
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**INTERNET RESOURCES**

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<td><a href="http://ota.appstate.edu/">http://ota.appstate.edu/</a></td>
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<td>Transfer Credit</td>
<td><a href="http://veterans.appstate.edu">http://veterans.appstate.edu</a></td>
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<td>Student Veterans Association</td>
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**KEY PERSONNEL**

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<tr>
<td>Admissions</td>
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<td></td>
<td><a href="mailto:dowdyj1@appstate.edu">dowdyj1@appstate.edu</a></td>
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<td>Financial Aid</td>
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<td><a href="mailto:reeceje@appstate.edu">reeceje@appstate.edu</a></td>
</tr>
</tbody>
</table>

**Benefit Delay Policy**

When processing GI Bill certifications each semester, the School Certifying Official works with Student Accounts to automatically apply a hold on all GI Bill recipients course registration so their classes will not be dropped for non-payment if there is a delay in receipt of benefits.
**Housing (On-Campus or Off-Campus)**
The Division of Student Development, through the Office of Off-Campus Community Relations, maintains an online off-campus housing and roommate referral service to assist students with finding apartments and roommates ([http://offcampus.appstate.edu/](http://offcampus.appstate.edu/)).

**Military Affairs Committee**
The responsibilities of the ASU Military Affairs Committee are to:

- Investigate the needs of current and prospective military-affiliated students and examine nation-wide best practices for creating and maintaining military-friendly educational institutions
- Advocate for a military-friendly campus infrastructure, policies, and procedures based on student needs, best practices, and University mission and culture
- Make recommendations to the Provost regarding desirable campus policies and services for student veterans, dependents, reservists, ROTC cadets, and other military-affiliated students
- Serve as a resource for the campus community regarding military-community matters

**Orientation**
ASU new student orientations include breakout sessions for military-affiliated students. Orientation leaders provide information about resources on campus at the Transfer Student Orientation and the School Certifying Official presents information about GI Bill benefits at a separate breakout session at both the Transfer and First-Year Student Orientations.

**ROTC**
Appalachian State University's Army ROTC battalion, the ASU Mountaineer Battalion, was established through the Department of Military Science approximately 40 years ago ([http://rotc.appstate.edu/](http://rotc.appstate.edu/)). ASU is a host battalion with no extension or cross enrolled schools. The U.S. Army is the only branch to offer ROTC at the university.
Student Veterans Organization

The mission of the ASU Student Veterans Association (http://veterans.appstate.edu/) is to provide a social group and support structure to help veterans adjust to and become successful in civilian and college life, raise awareness for veteran issues, and facilitate the dissemination of information to veterans, provide mentorship to ROTC students as well as anyone interested in military service, promote community service and volunteerism, and organize worthwhile projects and events pertaining to veterans’ needs and issues.

Scholarships

Military Science and Leadership (ROTC) Scholarship – The Department of Military Science offers 2 and 3-year scholarships for students attending ASU and 4-year scholarships for high school students who are admitted to ASU. The Army is looking for scholars, athletes and leaders to become officers in the National Guard, Army Reserve and Active force upon graduation. Applicants with GPA's of 3.0 or above who have had leadership experience and participate in athletic activities are the most competitive.

Transfer Credit

The ASU Transfer Articulation Team assesses transfer credit for all students including credit for military training and experience. In addition to awarding Health/Physical Education credit for basic training, ASU also awards Military Science credit when the student submits his or her DD-214. The Team continues to evaluate military transfer credit on a case-by-case basis and the articulation of credit is made easier as they have representation and influence for the entire campus. For more information refer to the ASU Office of Transfer Articulation website http://ota.appstate.edu/.
## EAST CAROLINA UNIVERSITY
Greenville, North Carolina

### INTERNET RESOURCES

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### KEY PERSONNEL

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<tr>
<td>Admissions</td>
<td>Tarrick Cox</td>
<td>Office of Admissions</td>
<td><a href="mailto:coxta@ecu.edu">coxta@ecu.edu</a></td>
</tr>
<tr>
<td>GI Bill</td>
<td>Connie Blake</td>
<td>Certifying Official</td>
<td><a href="mailto:blakec@ecu.edu">blakec@ecu.edu</a></td>
</tr>
<tr>
<td>Military Liaison</td>
<td>Jeff Netznik</td>
<td>Continuing Studies</td>
<td><a href="mailto:netznikj@ecu.edu">netznikj@ecu.edu</a></td>
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<tr>
<td>Military Ombudsman</td>
<td>Steve Duncan</td>
<td>Admin, Finance and Military Programs</td>
<td><a href="mailto:duncans@ecu.edu">duncans@ecu.edu</a></td>
</tr>
<tr>
<td>SOC Representative</td>
<td>Steve Duncan</td>
<td>Admin, Finance and Military Programs</td>
<td><a href="mailto:duncans@ecu.edu">duncans@ecu.edu</a></td>
</tr>
<tr>
<td>Student Veteran</td>
<td>Trish Goltermann</td>
<td>Assistant Director</td>
<td><a href="mailto:goltermannp@ecu.edu">goltermannp@ecu.edu</a></td>
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<td>Student Accounts</td>
<td><a href="mailto:StudentBilling@ecu.edu">StudentBilling@ecu.edu</a></td>
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</table>
**Admissions**
The Undergraduate Admissions Department at East Carolina University (ECU) has identified a specific staff member to represent the department for active-duty students on military installations (Tarrick Cox, coxta@ecu.edu). This staff-member has experience and knowledge working with the unique needs of service members during the admissions process.

**Benefit Delay Policy**
If there is a delay in receipt of benefits, depending on the benefit chapter and percentage of eligibility, ECU may hold the courses as scheduled and allow the student to attend classes pending receipt of funds. Interested students should contact the ECU Cashier’s Office for more information. Students may also be able to negotiate a delay in book payments on a case-by-case basis. Interested students should contact Dowdy Student Stores for more information.

**Call to Duty Policy**
If a student is notified of a deployment while enrolled in an academic program at ECU, the campus administration will work with the student’s instructors to determine if distance education or “incompletes” are available options. If not, the campus will process a retroactive withdrawal from all classes and issue a full refund of tuition and fees. Housing and meal plans may be pro-rated. If the student was also a recipient of Title IV funds, the federal Return to Title IV calculation will be completed as required. For more information please contact Angela Anderson, andersona@ecu.edu.

**Distance Education**
Through Military Outreach ([http://www.ecu.edu/cs-acad/militaryoutreach/](http://www.ecu.edu/cs-acad/militaryoutreach/)) ECU offers online degree programs to military affiliated students, regardless of duty station. ECU online courses are taught by the same faculty as campus classes and the readings, assignments and exams mirror the on-campus section. These programs include structured, well-designed courses and special instructional techniques to help students succeed in an online environment.
**Honors/Recognition**

The Registrar’s Office provides graduating ECU student veterans with honor cords to wear during commencement. In addition, the commencement program indicates that graduates wearing red, white, and blue honor cords are veterans of the armed forces.

The College of Health and Human Services coordinates the Memorial Walk Brick Paver Campaign. Donors have the chance to purchase a brick paver in honor of a veteran, engraved with the veteran’s name to be placed along the Memorial Walk on campus. This is a successful fundraising campaign for the ECU ROTC Scholarship Fund.

Military Appreciation Day is an annual event each football season at Dowdy-Ficklen Stadium. Each year one home football game is designated as Military Appreciation Day and ECU fans donate specially-priced tickets to local military personnel and their immediate families. On game day there are special patriotic displays and music, and some of the faculty host local officers and wounded warriors for pre-game events.

In 2010, ECU was honored by the Department of Defense with the Secretary of Defense Employer Support Freedom Award. The Freedom Award is the highest recognition given by the U.S. Government to employers for their outstanding support of employees who serve in the National Guard and Reserve. ECU has also received several Patriot Awards and the ESGR Pro Patria Award.

**Military Affairs Committees**

Members of ECU’s Military Advisory Board include Navy personnel in health sciences, Marine Corps leaders who advise on wounded warrior issues, Air Force leaders who help with fly-bys and other Air Force issues, Army personnel, and leadership from both ROTC programs. The Military Advisory Board provides advice to campus leadership on issues such as campus space, facilities, equipment, budget, training, and extra events for cadets and military-affiliated students on campus. The board meets twice a year.

The Student Veterans Advisory Committee assesses and advises on campus programming and services for student veterans and active service members. The committee is comprised of representatives from Student Affairs, Enrollment Management, Academic Affairs, Academic Advising, Disability Support Services,
New Student Seminar
COAD 1000 is a credit bearing course that introduces new students to ECU and higher education. The university offers a military/veteran only section that focuses on the transition of veterans and service members into the academic environment and campus community.

Orientation
As part of new student and transfer orientation ECU offers a Military and Veteran Services break-out session. University representatives are available to provide information to military-affiliated students regarding veteran benefits and university support services.

Programs/Research Initiatives
ECU has a strong community of research initiatives connected with military subject areas. Examples include:
- Operation Re-entry North Carolina
- Essential Life Skills Research for Military Families
- Integrated Care with Military Families
- Bio-technology Training for Optimal Performance
- SERVIRE Project – Stopping End Organ Vulnerability in Rural Eastern NC

Resources/Support Services
The ECU Military Programs Office (MPO) serves at the primary support office for ECU veterans. The MPO assists students with questions about course offerings, tuition, and residency, as well as special issues that can occur due to military deployments.

The Office of Student Veterans Services supports student veterans on the ECU campus and offers the following services: advisement, liaison to student veteran organization, faculty/staff training regarding veteran-specific issues, and commemorative programs and events in partnership with other offices.
To further support military students and employees, ECU has established Essential Life Skills for Military Families (ELSMF), a series of one-day workshops that equip Guard and Reserve service members and their families with family-readiness tools to use during deployment.

ECU is a member of the Department of Defense Military Spouse Employment Program that serves to increase career opportunities for military spouses by “partnering with organizations that offer vast career options, portability assurances, and salaries equivalent to their civilian counterparts.”

ECU is a member of the U.S. Department of Veterans Affairs VetSuccess on Campus Program. This program is a partnership between the VA and higher education in creating opportunities to help Veterans achieve success by providing outreach and transition services to the general Veteran population during their transition from military to college life. Counselors help veterans navigate VA benefit programs and provide on-campus counseling and referral services. The VA provides an experienced vocational rehabilitation counselor on campus to provide vocational testing and career, academic, and readjustment counseling services.

**ROTC**

The Military Programs Office oversees the Air Force and Army ROTC programs at ECU and can assist prospective cadets as well as enlisted service members who are interested in returning to college to complete a degree and receive officer commissions ([http://www.ecu.edu/cs-acad/afrotc/index.cfm](http://www.ecu.edu/cs-acad/afrotc/index.cfm), [http://www.ecu.edu/cs-acad/AROTC/index.cfm](http://www.ecu.edu/cs-acad/AROTC/index.cfm)).

**SOC Affiliation**

ECU is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium.

**Staff Awareness**

ECU began offering “Green Zone” training to their faculty and staff in spring 2013. Participants in the Green Zone program attend a workshop that provides information and resources related to issues student veterans face.
Student Veterans Organization
The Pirate Veterans Organization creates a home for student veterans at ECU; promoting a sense of pride through civic engagement, promoting scholarship through educational empowerment, and providing for the needs of student veterans through social endeavors. This organization serves as the voice for student veterans with regard to veterans’ issues at ECU. The Pirate Veterans Organization provides a network for student veterans and their families to connect and share information and experiences and fosters a sense of service and community involvement.

Transfer Credit
ECU has awarded Physical Education (PE) and Health (HLTH 1000) credit for military training since the 1980s. Students are required to submit a DD-214 to receive credit. The student is informed of this academic credit during the admissions process, at orientation, by the academic advisor, and at the Senior Summary Check-off Meeting. [http://www.ecsu.edu/undergrad_catalog/5619.htm](http://www.ecsu.edu/undergrad_catalog/5619.htm).

VA Work Study
ECU maintains a part-time position for the VA Work Study Program in the Veterans Affairs office. This position helps with student veteran outreach and support.
**INTERNET RESOURCES**

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**KEY PERSONNEL**

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<tr>
<th>Admissions</th>
<th>Darius Eure</th>
<th>Office of Admissions</th>
<th><a href="mailto:ddeure@mail.ecsu.edu">ddeure@mail.ecsu.edu</a></th>
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<tr>
<td>Academic Affairs</td>
<td>Eric Thomas</td>
<td>Academic Affairs</td>
<td><a href="mailto:wethomas@mail.ecsu.edu">wethomas@mail.ecsu.edu</a></td>
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<td>GI Bill</td>
<td>Wilhelmina Godfrey</td>
<td>Certifying Official</td>
<td><a href="mailto:wlgodfrey@mail.ecsu.edu">wlgodfrey@mail.ecsu.edu</a></td>
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<tr>
<td>Military Liaison</td>
<td>James Dockery</td>
<td>Human Resources</td>
<td><a href="mailto:jcdockery@mail.ecsu.edu">jcdockery@mail.ecsu.edu</a></td>
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<td>SOC Counselor</td>
<td>Wilhelmina Godfrey</td>
<td>Registrar’s Office</td>
<td><a href="mailto:wlgodfrey@mail.ecsu.edu">wlgodfrey@mail.ecsu.edu</a></td>
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<tr>
<td>SOC Representative</td>
<td>Althea Riddick</td>
<td>Academic Affairs</td>
<td><a href="mailto:aariddick@mail.ecsu.edu">aariddick@mail.ecsu.edu</a></td>
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<td>Gerald McCants</td>
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<td>Tuition Assistance</td>
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<td>Registrar’s Office</td>
<td><a href="mailto:wlgodfrey@mail.ecsu.edu">wlgodfrey@mail.ecsu.edu</a></td>
</tr>
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**Benefit Delay Policy**

Personnel in the Registrar’s Office (the SOC Counselor) are responsible for certifying students for VA benefits. Once done, they notify the Business Office of the VA benefits and the Business Office holds any action on the student’s account until payment is received. This way no payment action is taken against the student and no classes are dropped.
Call to Duty Policy
For an officially documented military deployment, the student shall be administratively withdrawn from all classes and receive “WA” grades. There shall be no penalty or fees, and the student is released from all financial obligations for that semester. Upon return to the University, no application or application fee is required. Students should notify the Registrar’s Office.

If a student is called to duty between acceptance and enrollment, the offer of admission is deferred until after deployment. The student is not required to reapply and will receive another offer of admission

Military Affairs Committee
ECSU’s Military Affairs Committee was formed in October of 2013 and meets on a monthly basis. The Committee has the following membership:

- Dr. Gerald McCants, Interim Vice Chancellor for Student Affairs
- Mr. James Dockery, Interim Director of Human Resources (Chair)
- LTC Edward Gawlik, Professor of Military Science
- Mr. Vincent Beamon, University Registrar
- Ms. Gwendolyn Sanders, Chief of Staff
- Ms. Tanisha Brumsey, Human Resource Specialist
- Ms. Althea Riddick, Coordinator for Academic Program Development
- Dr. Eric Thomas, Associate Vice Chancellor for Academic Affairs
- Ms. LaTonya Gregory, Financial Aid Office

The Military Affairs Committee addresses all issues of academic and student services related to active duty military members, veterans and military spouses and dependents. The Committee is comprised of members from all the divisions of campus affecting students and works to insure that the needs of military personnel are met. They review all services and make sure they are as user-friendly for service members and veterans as possible. This includes admissions, registration, financial aid and student affairs.

Military Affiliations/Partnerships
ECSU shares a close relationship with the U.S. Coast Guard in Elizabeth City and continues to strengthen the relationship in many ways including hosting a reception
for new Coast Guard members and their families and developing paid summer internship programs for ECSU students at the Coast Guard Aircraft Repair and Supply Center.

**Priority Enrollment Policy**

ECSU uses a rotating enrollment system by student classification for pre-registration. Thus, seniors register first, then juniors, followed by sophomores, and finally freshmen. In this rotation system, all service personnel and ROTC cadets (along with students in the University Honors Program) will be permitted to register first, at the very start of registration. This should make it easier for them to get the classes they want and the type of schedule they need. It should be noted that this applies to pre-registration only, not regular registration which operates on a first-come first-serve basis.

**ROTC**

The ECSU Department of Military Science is the home of the Army ROTC Viking Battalion ([http://www.ecsu.edu/academics/militaryscience/index.cfm](http://www.ecsu.edu/academics/militaryscience/index.cfm)). The program prepares students to serve as officers and to have careers of service and success in the United States Army, Army Reserves and Army National Guard.

**SOC Affiliation**

ECSU is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium.

**Transfer Credit**

In addition to awarding PE Credit, ECSU also awards other credit for military experience and training. The Registrar may award up to 24 credit hours toward a degree. The military transfer credit policy is available on the ECSU website at [http://www.ecsu.edu/undergrad_catalog/military-school-credit.htm](http://www.ecsu.edu/undergrad_catalog/military-school-credit.htm).

**VA Work Study**

The Certifying Official within the Registrar’s Office has the authority to select currently enrolled students for VA work study. This is done strictly with the VA Office and operates outside of regular financial aid. For additional information, contact the University Registrar, Mr. Vincent Beamon vlbemon@mail.ecsu.edu or the Academic Affairs Office wethomas@mail.ecsu.edu.
# Fayetteville State University

Fayetteville, North Carolina

## Internet Resources

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<tr>
<td>Admissions</td>
<td>Michael Head</td>
<td><a href="mailto:mhead@uncfsu.edu">mhead@uncfsu.edu</a></td>
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<tr>
<td>Financial Aid</td>
<td>Veronica Alexander</td>
<td><a href="mailto:valexander@uncfsu.edu">valexander@uncfsu.edu</a></td>
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<tr>
<td>FSU Fort Bragg Center</td>
<td>Veronica Alexander</td>
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<tr>
<td>GI Bill</td>
<td>Veronica Alexander</td>
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<tr>
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<td>Veronica Alexander</td>
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<td><a href="mailto:valexander@uncfsu.edu">valexander@uncfsu.edu</a></td>
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Fayetteville, North Carolina
Call to Duty Policy
FSU’s close proximity to Fort Bragg results in many active-duty service members enrolling in classes on the main campus and through the FSU Ft. Bragg extension site. Many of these students leave on military deployments. FSU waives the application fee for re-admission for these students to encourage their return to campus.

Distance Education
FSU first established its presence on Fort Bragg in 1973. Since then, the FSU Fort Bragg-Pope Army Airfield Center has continued to provide educational opportunities for all military personnel, their dependents, and citizens in the community. The focus is for FSU to “Target & Achieve” the specific needs and requirements unique to active duty military. Active duty students may take a minimum of three semester hours or a maximum of nine semester hours credit each term, depending upon personal obligations. All courses are taught after standard business hours to afford greater flexibility and opportunity for learning. FSU also offers classes in the Interactive Remote Classrooms at Seymour Johnson Air Force Base Watkins-Das Education Center using cutting edge video conferencing techniques to deliver content.

Military Affairs Committee
The Campus Military Task Force works to address current and future issues affecting the admission, continuing enrollment, progress toward a degree, and quality of the university experience for FSU students who are active duty members of the military, military veterans and military spouses and dependents. The Task Force reports to the Office of the Chancellor and is comprised of FSU faculty and staff from the College of Arts and Sciences and graduate programs as well as representatives from the offices of Admissions, the Registrar, Financial Aid and Veteran Services, Auxiliary Services, Career Services, and Student Affairs.

Orientation
FSU provides a specialized orientation session for all of its military affiliated students. In addition to the content provided to traditional students, FSU also includes topics such as transfer credit for military learning, benefits enrollment, and the campus resources available on Army Post Fort Bragg.
**Resources/Support Services**
The FSU Veteran Student Center is a “one-stop shop” for student veterans. The Center connects students with resources on campus and with one another. The Center staff assists students with VA benefits processing, registration, advising, career services, and student organization events. The 1,100-square-foot center has offices and a conference room, a waiting area for families, free parking and computers for veterans to use. It houses three full-time staff members and two VA Work Study student workers.

The FSU Veterans Business Outreach Center (VBOC) provides resources for student veterans at FSU as well as those veterans residing in the southeast region of the United States. The VBOC mission is to advance the growth and commercial competitiveness of veteran owned small business enterprises through education and services. Working in concert with the U.S. Small Business Administration, the VBOC focuses on business development, technology deployment, and e-commerce. The VBOC staff provides counseling, training, business plan assistance, and resources to help with finance options.

**ROTC**
Through the Department of Military Science, FSU is the home of Bronco Company, part of the Army ROTC Campbell Battalion consisting of Fayetteville State University, Campbell University, Methodist University and UNC Pembroke (http://www.uncfsu.edu/armyrotc). The Department of Aerospace Studies is the home of FSU Air Force ROTC Detachment 607 whose members include students from FSU, Methodist College and UNC Pembroke (http://wpblog.uncfsu.edu/afrotc/).

**SOC Affiliation**
FSU is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium and Degree Network System (SOCAD – Army).

**Student Veterans Organization**
The FSU chapter of Student Veterans of America (SVA) is a network of veterans committed to excellence and service (https://uncfsu.collegiatelink.net/organization/FSU_SVA). Established on February 18, 2011, the FSU SVA mission is to provide a network of support for fellow veterans, active military and family members of military service members attending the university.
### NORTH CAROLINA A&T STATE UNIVERSITY
Greensboro, North Carolina

#### INTERNET RESOURCES

<table>
<thead>
<tr>
<th>Distance Education</th>
<th><a href="http://www.ncat.edu/academics/distance-learning/military.html">http://www.ncat.edu/academics/distance-learning/military.html</a></th>
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#### KEY PERSONNEL

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<tr>
<th>Admissions</th>
<th>Cheryl Pollard-Burns</th>
<th>Director of Undergraduate Admissions</th>
<th><a href="mailto:cdpollar@ncat.edu">cdpollar@ncat.edu</a></th>
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<tr>
<td>Financial Aid</td>
<td>Sharon Patterson</td>
<td>Student Financial Aid</td>
<td><a href="mailto:asharonp@ncat.edu">asharonp@ncat.edu</a></td>
</tr>
<tr>
<td>GI Bill</td>
<td>Penny Torrence</td>
<td>Certifying Official</td>
<td><a href="mailto:pennyt@ncat.edu">pennyt@ncat.edu</a></td>
</tr>
<tr>
<td>Military Liaison</td>
<td>Eve Andree</td>
<td>Military Student Liaison</td>
<td><a href="mailto:evea@ncat.edu">evea@ncat.edu</a></td>
</tr>
<tr>
<td>SOC Representative</td>
<td>Sherri Avent</td>
<td>Student Financial Aid</td>
<td><a href="mailto:avent@ncat.edu">avent@ncat.edu</a></td>
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<tr>
<td>SOC Counselor</td>
<td>Veronica Alexander</td>
<td>Military-Affiliated Students</td>
<td><a href="mailto:jrashid@ncat.edu">jrashid@ncat.edu</a></td>
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<tr>
<td>Tuition Assistance</td>
<td>Eve Andree</td>
<td>Military Student Liaison</td>
<td><a href="mailto:evea@ncat.edu">evea@ncat.edu</a></td>
</tr>
<tr>
<td>Veterans Services</td>
<td>Joshua T. Jones</td>
<td>Veterans &amp; Disability Support Services</td>
<td><a href="mailto:jtjones3@ncat.edu">jtjones3@ncat.edu</a></td>
</tr>
</tbody>
</table>
Call to Duty Policy
As soon as an enrolled student receives notification of a pending deployment, the student should submit a copy of their orders to the Military Student Liaison and the School VA Certifying Official. Additional details can be found online at http://www.ncat.edu/academics/distance-learning/military.html.

Distance Education
For students whose circumstances will not allow traditional access to North Carolina A&T State University’s bachelor, master and doctoral programs, students may access degree programs through an array of online courses. The Distance Education Office can connect service members and veterans to courses offered online through the university (http://www.ncat.edu/academics/distance-learning/index.html).

Honors/Recognition
North Carolina A&T State University organizes several events throughout the year to recognize their veteran students:

- Military Appreciation Day
- Veteran/Veteran Dependent Orientation a social event for veteran students and their families,
- Veterans Day Appreciation
- FYI Veteran Students Meeting—meeting centered on key issues, resources, and updates a luncheon for veterans at the beginning of the year to discuss local resources, and
- WAVE Workshop—teaches veterans how to utilize the VA system to verify their class attendance
- Pre-Memorial Day Observance—spring semester service to honor or Aggie Heroes that paid the ultimate sacrifice during war.
- Recognition of Veteran students during commencement ceremony; the Office of Veteran and Disability Support Services (OVDSS) present Veteran students with honor stoles.

North Carolina A&T State University has been selected by G.I. Jobs magazine as a Military Friendly School for the 2012-2013 and 2013-2014 school years, placing N.C. A&T in the top 15% of all schools in the nation for serving veterans.
North Carolina A&T State University Office of Veterans and Disability Support Services is a member of the North Carolina Association for Coordinators for Veteran Affairs and the National Association for Veteran Program Administrators. North Carolina A&T State University is also a Commemorative Partner with the Department of Defense Vietnam War Commemoration.

**Orientation**

As part of the orientation for adult and nontraditional students, an all-inclusive veteran session takes place to address the needs of veterans. Students learn about their VA education benefits and financial aid options, managing wellness, special veteran events and support programs. This is also an opportunity to meet North Carolina A&T State University faculty, staff and fellow student veterans making the transition to academic life.

**Resources/Support Services**

The Office of Veteran and Disability Support Services (OVDSS) is located in Murphy Hall, Suite 01. Veteran students and dependents can receive assistance with disability accommodations, VA benefits, VA updates and VA Work Study opportunities. The office also maintains relationships with university counseling, the tutoring center and health and wellness.

**ROTC**


**SOC Affiliation**

North Carolina A&T State University is an institutional member of the Service members Opportunity Colleges (SOC) Consortium.

**Staff Awareness**

In spring 2013, North Carolina A&T State University partnered with the Center for Deployment Psychology (CDP), a Department of Defense grant-funded organization, to provide an intensive training workshop for university and community clinicians who interact with service members pre-, mid-, and post-deployment. The workshop
was also open to university faculty and staff who work with active duty and veteran members of the armed services. During the spring semester 2014 the Office of Veteran and Disability Support Services (OVDSS) will host the following webinars for faculty and staff:

- Student Veterans; Assessment and Data Collection
- Supporting Women Veterans on Campus
- From Combat to Campus: Meeting the needs of Student Veterans

**Student Veterans Organization**
North Carolina A&T State University will establish the Aggie Student Veterans of American Chapter spring semester 2014.

**Transfer Credit**
North Carolina A&T State University awards 6 hours of PE credit to veteran and military students. Service members may be eligible to receive additional college credit. Students must submit their DD-214 to the Admissions Office to be considered for all transfer credit options.

**VA Work Study**
The North Carolina A&T State University Office of Veteran and Disability Support Services (OVDSS) employs part-time student workers under the VA’s Work Study Program. VA Work Study students assist with record keeping for GI Bill certification and answering phones for the School Certifying Official. In addition, the student workers help design flyers and other marketing materials for the OVDSS programs.

INSERT A&T LOGO: Grab it from Share Drive
INTERNET RESOURCES

| Army ROTC | http://www.nccu.edu/Academics/sc/artsandsciences/militaryscience/ |
| Air Force ROTC | (http://www.nccu.edu/academics/sc/artsandsciences/aerospacestudies/index.cfm) |
| Student Veterans Organization | http://www.nccu.edu/veteransaffairs/links.cfm |
| Veterans Affairs | http://www.nccu.edu/veteransaffairs/index.cfm |
| Veterans Law Clinic | http://law.nccu.edu/clinics/veterans-law/ |

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| GI Bill | Joyce A. Kovalik | Associate Registrar | jkovalik@nccu.edu |
| Government Relations | John N. Smith | Government Relations | jnsmith@nccu.edu |
| Military Liaison | Joyce A. Kovalik | Associate Registrar | jkovalik@nccu.edu |
| Registrar | Jerome Goodwin | University Registrar | jgoodwin@nccu.edu |
| SOC Representative | Clayton Mack | Extended Studies | cmack@nccu.edu |
| Tuition Assistance | Brenda Mitchell | Student Accounting | bmitchell@nccu.edu |

Resources/Support Services
The NCCU Office of Veterans Affairs recently launched a new web site to serve as a comprehensive resource for student veterans (http://www.nccu.edu/veteransaffairs/index.cfm). Included on the site are links to potential student employment opportunities and scholarship sources specifically for veterans.

The NCCU School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state (http://law.nccu.edu/clinics/)
Under extensive supervision by licensed attorneys, law students assist veterans and their families with the complexities and technical aspects of filing their claims with the United States Department of Veterans Affairs Regional Offices, the Board of Veterans Appeals, and the United States Court of Appeals for Veterans Claims. The Clinic has expanded this service to reach veterans throughout North Carolina using the TALIAS Network.

The NCCU Veterans Center, funded by an $18,000 grant from the Thurgood Marshall College Fund, opened in fall 2012 in the Miller-Morgan building on the Durham campus. In addition to resources specifically for student veterans, there is a computer center and veterans lounge to help students connect with one another.

**ROTC**

The Department of Military Science provides students with the opportunity to become a Second Lieutenant in the United States Army upon completion of an undergraduate degree ([http://www.nccu.edu/Academics/sc/artsandsciences/militaryscience/](http://www.nccu.edu/Academics/sc/artsandsciences/militaryscience/)). The Army ROTC Program is the headquarters for Army ROTC at NCCU and Duke University.

NCCU has a cross-town agreement with Duke University to offer Air Force Reserve Officer Training Corps (AFROTC) through the Office of Aerospace Studies. AFROTC offers a four-year and a two-year curriculum leading to a commission as a second lieutenant. ([http://www.nccu.edu/academics/sc/artsandsciences/aerospacestudies/index.cfm](http://www.nccu.edu/academics/sc/artsandsciences/aerospacestudies/index.cfm)).

**SOC Affiliation**

NCCU is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium.

**Student Veterans Organization**

NCCU Eagle VETS is a recognized chapter of Student Veterans of America and was established to assist veterans and dependents with their assimilation into academia by providing the proper networks and resources required for optimal academic and professional achievement ([http://www.nccu.edu/veteransaffairs/links.cfm](http://www.nccu.edu/veteransaffairs/links.cfm)). In the spirit of NCCU’s motto, “Truth and Service,” Eagle VETS proudly promote service to the community, University, and organization.
INTERNET RESOURCES

- NCSU Veterans Affairs: [http://www.ncsu.edu/veterans/](http://www.ncsu.edu/veterans/)
- Leadership in the Public Sector Online Degree: [http://lps.ncsu.edu/military/](http://lps.ncsu.edu/military/)
- ROTC: [http://www.ncsu.edu/rotc/](http://www.ncsu.edu/rotc/)
- General H. H. Shelton Leadership Center: [http://www.ncsu.edu/extension/sheltonleadership/](http://www.ncsu.edu/extension/sheltonleadership/)
- Student Veterans Association: [http://clubs.ncsu.edu/sva/](http://clubs.ncsu.edu/sva/)
- Military Affairs Committee: [http://oied.ncsu.edu/diversity/military-affairs-working-group/](http://oied.ncsu.edu/diversity/military-affairs-working-group/)

KEY PERSONNEL

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<tr>
<td>Admissions</td>
<td>Tarrick Cox</td>
<td>Office of Admissions</td>
<td><a href="mailto:dltroutm@ncsu.edu">dltroutm@ncsu.edu</a></td>
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<tr>
<td>Continuing Education</td>
<td>Holly Swart</td>
<td>Registration and Records</td>
<td><a href="mailto:heswart@ncsu.edu">heswart@ncsu.edu</a></td>
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<td>GI Bill</td>
<td>Willia Dooey</td>
<td>Certifying Official</td>
<td><a href="mailto:wcdoey@ncsu.edu">wcdoey@ncsu.edu</a></td>
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<td>Military Liaison</td>
<td>Tracey Ray</td>
<td>Student Diversity</td>
<td><a href="mailto:teray@ncsu.edu">teray@ncsu.edu</a></td>
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<tr>
<td>SOC Representative</td>
<td>Richard Kearney</td>
<td>Public &amp; International Affairs</td>
<td><a href="mailto:rick_kearney@ncsu.edu">rick_kearney@ncsu.edu</a></td>
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<tr>
<td>Tuition Assistance</td>
<td>Allison Bennett</td>
<td>Cashier’s Office</td>
<td><a href="mailto:ambennet@ncsu.edu">ambennet@ncsu.edu</a></td>
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</table>

**Benefit Delay Policy**

When VA benefits are delayed, the NC State University Cashiers Office will defer the tuition balance to the end of the semester for GI Bill recipients. A payment plan is
initiated using the Tuition Management Systems (TMS) allowing the student to continue the semester without financial hardship.

**Call to Duty Policy**
NC State University waives the application fee for re-admission to encourage students to return to the university and complete their degrees after a military deployment.

**Distance Education**
NC State University has increased its ability to deliver distance education and courses on military installations by employing adjunct professors who live near the area bases. This allows greater flexibility to meet the demand of active-duty service members who seek a higher education but cannot commute to main campus during regular class hours.

The NC State University Leadership in the Public Sector (LPS) program is an undergraduate degree completion program delivered entirely by distance education ([http://lps.ncsu.edu/military/](http://lps.ncsu.edu/military/)). The LPS program was created to provide military and non-traditional students with a liberal arts foundation in the ethical, theoretical, and policy analytical skills necessary to be effective leaders in public sector organizations. The core curriculum focuses on leadership in local, state, federal, and nonprofit organizations, but the program itself includes a broad range of courses that allow students to complete their bachelor’s degree requirements within the NC State University College of Humanities, Arts and Social Sciences.

**Honors/Recognition**
The NC State University School Certifying Official provides graduating active duty and veteran students with red, white, and blue honor cords to wear during commencement. The cords are provided free of charge.

**Military Affairs Committee**
NC State University is committed to excellence in developing and sustaining programs that support the experience of our current and future military veteran students and their families. In pursuit of this goal, the Office for Institutional Equity and Diversity convenes a Military Affairs Working Group monthly to discuss topics of relevance and concern to this important and growing student population. This is done consistent
with efforts to promote “Best Practices for Veteran Affairs” across the UNC System, as led by UNC General Administration.

**New Student Seminar**
USC 120 is a credit-bearing class that focuses on the transition of veterans and service members into the academic environment and campus community. Topics include academic success skills and academic culture typical of any new student seminar course. However, USC 120 also includes campus resources and student services specifically for veterans. The course is offered through the First Year College.

**Outreach Efforts**
NC State University reaches out to young children of military families through Operation Military Kids NC. This program connects civic and community groups, military, businesses, and educators to plan educational and recreational programs for military dependents. For more information about Operation Military Kids refer to [http://www.operationmilitarykids.org](http://www.operationmilitarykids.org).

**Resources/Support Services**
The NC State University Veteran Affairs Office provides student veterans with an online introduction to the university. This resource provides information about accessing and utilizing VA benefits and assists with the transition from military to academic life ([http://www.ncsu.edu/veterans/index.html](http://www.ncsu.edu/veterans/index.html), click on VA Orientation).

**ROTC**
NC State University offers all four Reserve Officer Training Corps (ROTC) programs in one location – Army, Air Force, Navy, and Marine Corps ROTC ([http://www.ncsu.edu/rotc/](http://www.ncsu.edu/rotc/)). These programs are designed to train young men and women to assume leadership roles in today's military. The end result of these programs is a commission as an officer in their respective service. All NC State University ROTC programs offer a scholarship and other monetary incentives.

**SOC Affiliation**
NC State University is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium through the NC State University Department of Public and International Affairs.
Staff Awareness
As part of new employee orientation, the NC State University Office for Institutional Equity and Diversity offers a veterans affairs workshop. In this workshop, participants learn about veterans and the challenges they may experience. Participants also learn about the laws regarding veteran status.

Student Veterans Organization
The NC State University Student Veterans of America Chapter was founded in 2009 and continues to grow. The group is devoted to creating a veteran friendly campus. Interested student veterans may contact the organization through their website http://clubs.ncsu.edu/sva/.

Transfer Credit
Student veterans are awarded PE credit for military training and Military Science credit as appropriate. Credit is awarded upon enrollment. Other credit for military learning is evaluated on a case-by-case basis at the Departmental level.

VA Work Study
The School Certifying Official enlists the aid of part-time student workers under the VA’s Work Study program. These students help with VA benefits processing and play an integral role in the advocacy efforts of the veteran student organization leading to increased support and resources for veterans at NC State University. Only students using the GI Bill are eligible for VA Work Study.
INTERNET RESOURCES

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<tr>
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<th>Transfer Admissions</th>
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<td>Katie Keith</td>
<td>Financial Aid Office</td>
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<td>Military Liaison</td>
<td>Stephanie Franklin</td>
<td>Transition and Parent Programs</td>
<td><a href="mailto:sfrankli@unca.edu">sfrankli@unca.edu</a></td>
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<tr>
<td>Military Ombudsman</td>
<td>Stephanie Franklin</td>
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<td>Registrar</td>
<td>Debbie Race</td>
<td>Office of the Registrar</td>
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<td>Office of the Registrar</td>
<td><a href="mailto:adeweese@unca.edu">adeweese@unca.edu</a></td>
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Benefit Delay Policy

In the case of a delay in VA benefits, a UNC Asheville student veteran is allowed to continue attending classes and is not dropped from any courses due to the delay. If a student in this situation needs money for books or living expenses, emergency loans are available from the Financial Aid Office through the Leonard S. Levitch Student Loan Fund. The maximum loan amount is $250 and must be repaid prior to the start of the next semester.

Call to Duty Policy

When a UNC Asheville student is called to active duty, he or she must notify the Registrar’s Office to be retroactively dropped from all courses. A full refund is
initiated and the School Certifying Official notifies the local VA so that this will be correctly reflected on their record and their benefits will be restored accordingly upon their return to campus.

**Honors/Recognition**
UNCSA provides graduating student veterans with recognition cords to wear during commencement. In addition, the commencement program includes a section to acknowledge the graduates for their service.

**Military Affairs Committee**
The UNC Asheville Military Task Force Committee is comprised of representatives from various areas within academic and student services. The Committee meets twice each semester to discuss veteran-related issues. Meetings are open to all faculty, staff and students.

**Outreach Efforts**
The Division of Student Affairs, Veterans Programs and Services organizes student veteran initiatives at UNC Asheville commemorating all nationally-recognized veteran holidays as well as an information workshop geared towards helping student veterans in their transition into the UNC Asheville community.

**Staff Awareness**
In fall 2012, UNC Asheville partnered with the Center for Deployment Psychology (CDP), a Department of Defense funded organization, to provide an intensive training workshop for university and community clinicians who interact with service members pre-, mid-, and post-deployment. The workshop was also open to university faculty and staff who work with active duty and veteran members of the armed services.

**Student Veterans Organization**
In spring 2013, UNC Asheville established the Veterans Alliance, a new veteran student organization. The mission of the Veterans Alliance is to build camaraderie and develop relationships with the university and the city of Asheville. The organization works to raise awareness of veterans on campus and the challenges they face along with the unique strengths that they bring to the university environment. Through service, this organization seeks to develop a culture of citizenship in the local
community. Anyone interested is welcome to participate regardless of veteran status (http://transition.unca.edu/veterans-programs-and-services).
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<td><strong>Army ROTC</strong></td>
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<td><strong>Air Force ROTC</strong></td>
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**KEY PERSONNEL**

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<tr>
<th>Accessibility Resources</th>
<th>Jim Kessler</th>
<th>Accessibility Resources and Services</th>
<th><a href="mailto:jim_kessler@unc.edu">jim_kessler@unc.edu</a></th>
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<tr>
<td>Admissions</td>
<td>Kyle Brazile</td>
<td>Undergraduate Admissions</td>
<td><a href="mailto:kbrazile@email.unc.edu">kbrazile@email.unc.edu</a></td>
</tr>
<tr>
<td>Financial Aid</td>
<td>Aesha Greene</td>
<td>Scholarships and Student Aid</td>
<td><a href="mailto:aesha_greene@unc.edu">aesha_greene@unc.edu</a></td>
</tr>
<tr>
<td>GI Bill</td>
<td>Jan Benjamin</td>
<td>Certifying Official</td>
<td><a href="mailto:jan.benjamin@unc.edu">jan.benjamin@unc.edu</a></td>
</tr>
<tr>
<td>Military Liaison</td>
<td>Taffye Benson Clayton</td>
<td>Diversity and Multi-Cultural Affairs</td>
<td><a href="mailto:taffye@unc.edu">taffye@unc.edu</a></td>
</tr>
<tr>
<td>Student Affairs</td>
<td>Brian Papajcik</td>
<td>Assistant Dean of Students</td>
<td><a href="mailto:papajcik@email.unc.edu">papajcik@email.unc.edu</a></td>
</tr>
<tr>
<td>Tuition Assistance</td>
<td>Diana Malinsky</td>
<td>Accounting and Third Party Billing</td>
<td><a href="mailto:malinsky@email.unc.edu">malinsky@email.unc.edu</a></td>
</tr>
</tbody>
</table>

**Admissions**
The Office of Undergraduate Admissions recognizes that students travel many paths to college. Their holistic review considers each application thoroughly, as fairly and as thoughtfully as possible, for all-around excellence in academics, the arts, athletics, leadership, service, citizenship, and character. Undergraduate Admissions will grant an expedited admissions decision process for any prospective student on active-duty status at the time of application.

UNC-Chapel Hill’s “Carolina Student Transfer Excellence Program” (C-STEP, [http://admissions.unc.edu/apply/transfer-students/carolina-student-transfer-excellence-program-c-step/](http://admissions.unc.edu/apply/transfer-students/carolina-student-transfer-excellence-program-c-step/)) is a conditional admissions process that the university maintains with community colleges throughout the state. The program selects promising community college and pre-college students and accepts them to the university on a conditional basis pending success at a community college. The Office of Undergraduate Admissions holds 20 spots in C-STEP specifically for service members attending Fayetteville Technical Community College. The service members are conditionally accepted to UNC-Chapel Hill, connected with a community college representative, and provided with a UNC-Chapel Hill mentor.
Call to Duty Policy
The university has an official call to duty policy that includes the full refund of tuition and fees, as well as an option for faculty to use distance education and “incomplete” options. The full policy is published online at http://registrar.unc.edu/academic-services/veteran-affairs/withdrawals/.

Distance Education
The UNC-Chapel Hill online Master of Public Administration, MPA@UNC: Continue Serving Your Country by Leading It (http://onlinempa.unc.edu/admissions/military-veterans-information/) allows active duty and veteran members of the armed services to apply their military experience to earning a Master of Public Administration from the UNC School of Government, a national leader in public management education. By leveraging the latest advancements in online technology, MPA@UNC offers the knowledge and skills required to hold leadership positions in state, local, and federal governments, as well as nonprofit organizations.

UNC-Chapel Hill’s online Master of Business Administration, MBA@UNC: Operation Education for Tomorrow’s Veteran Leadership (http://onlinemba.unc.edu/admissions/military/) provides active duty and veteran members of the armed services with the opportunity to leverage their military leadership, management and relationship skills to prepare for a dynamic future in the global business world. Covering multiple functional areas, from global marketing strategy and corporate finance to operations, the MBA@UNC was designed by world-class research faculty to expand business knowledge and organizational perspective with a strong global context.

Housing (On-Campus or Off-Campus)
UNC-Chapel Hill offers an on-campus housing option for student families through their Baity Hill at Mason Farm apartment community (http://housing.unc.edu/baithill).

The UNC-Chapel Hill Admissions Office provides information on off-campus housing options (http://www.law.unc.edu/studentlife/housing/default.aspx). The Admissions Office works with several local apartment complexes and has representatives at the Open House/Admitted Students Days.
Military Affairs Committee
The UNC-Chapel Hill Veterans Resource Team is a comprehensive group of staff-members representing departments from across the campus working specifically with veterans and active duty service members. The team was designed based upon recommendations from the Council for the Advancement of Standards in Higher Education and meets once or twice a semester for professional development or to discuss improving policy, programs, and services on campus. Other matters are addressed electronically through email or a password protected portal where the team stores and shares documents and other resources for review.

Outreach Efforts
The UNC Kenan-Flagler Business School is dedicated to helping veterans take their skills as leaders to the next level. Veterans represent an average of 5-7% of enrolled MBA students at UNC Kenan-Flagler Business School, hailing from every branch of and role within the military, including Foreign Service. UNC Kenan-Flagler Business School supports veterans with:
1. a waived application fee for all applicants from the U.S. military,
2. a robust Military Veterans Club comprised of service members and partners, and
3. a strong and growing student community of military veterans.

The University’s School of Social Work has also developed comprehensive resources for military families in partnership with the Family Support Network of North Carolina and Camp Lejeune.

The UNC-Chapel Hill-Triangle Institute for Security Studies National Security Fellowship Program is a ten-month postgraduate research fellowship for military officers (lieutenant colonels and colonels) and civilian government officials. It is part of the Senior Service College Fellowship Program and is hosted by UNC’s Curriculum on Peace, War and Defense in cooperation with the Triangle Institute for Security Studies (http://nsfp.web.unc.edu/about-2/). Upon completion of the program fellows receive credit for Senior Service School.

Resources/Support Services
The Veterans Military Advocacy Student Organization (VMASO, https://studentlife.unc.edu/organization/vmaso) is a student group at the UNC School of Law that offers pro bono legal services to Veterans, assisting them in securing the military benefits which their prior service for our country entitles them to. The objective of the
organization is two-fold: first, to provide pro bono legal services to Veterans; second, to educate the Carolina Law student body on Veterans Affairs legal issues.

**ROTC**
Through its Air Force ROTC program, AFROTC Detachment 590, UNC-Chapel Hill provides interested students with the opportunity to experience training in leadership, officership, and physical fitness while gaining an understanding of Air Force life and culture (http://afrotc.unc.edu/).

The Naval ROTC program at UNC-Chapel Hill was established in 1940. Today, the program remains dedicated to the development of Midshipmen and cultivating them into leaders of sailors and Marines.

The mission of the UNC-Chapel Hill Army ROTC Tar Heel Battalion is “to educate, train, and inspire Cadets . . . so that each graduate is a commissioned leader of character committed to the Army values and prepared to serve successfully as an officer in the United States Army” (http://armyrotc.unc.edu/).

**Staff Awareness**
The UNC-Chapel Hill Counseling Center partners with the Center for Deployment Psychology (CDP), a grant-funded organization that provides intensive training workshops to families, employers, and educational institutions who interact with service members pre-, mid-, and post-deployment. The CDP delivered a workshop for UNC-Chapel Hill staff that provided clinical details of working with students who may be facing challenges related to military deployment.

**Student Veterans Organization**
The Carolina Veterans’ Organization (https://studentlife.unc.edu/organization/carolina-veterans-organization) recognizes all undergraduate and graduate veteran students and their families. We strive to encourage and promote their integration both academically and socially into the UNC-Chapel Hill community. This is accomplished by providing opportunities for veteran students to: meet and socialize with other UNC-Chapel Hill students, get involved in campus life, receive counseling both academically and personally, and make the most of their Chapel Hill experience while giving back to the community. The Carolina Veterans’ Organization also serves as an advocate for student veteran awareness and accommodations across the University.
The Military Veterans Club (MVC) at Kenan-Flagler Business School (http://extranet.kenan-flagler.unc.edu/MBAclubs/veteran/Pages/default.aspx) is an organization for military and government service veterans and those who support them. The MVC provides outreach and advice to service members who are MBA applicants, transition and professional assistance for currently enrolled veterans, and networking and camaraderie for all veteran students of not only the Business School but the UNC community in general.

**Transfer Credit**

UNC-Chapel Hill awards credit for military training such as the Lifetime Fitness credit for Basic Training, certain History electives for War Tactics schools, and foreign language electives for special language training.
UNC CHARLOTTE
Charlotte, North Carolina

INTERNET RESOURCES

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<thead>
<tr>
<th>Army ROTC</th>
<th><a href="http://arotc.uncc.edu/">http://arotc.uncc.edu/</a></th>
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<td>Student Veterans Organization</td>
<td><a href="mailto:uncc.veterans.association@gmail.com">uncc.veterans.association@gmail.com</a></td>
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<td>Off Campus Housing</td>
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KEY PERSONNEL

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<tr>
<th>Admissions</th>
<th>Andrea Tripple</th>
<th>Admissions</th>
<th><a href="mailto:Andrea.Tripple@uncc.edu">Andrea.Tripple@uncc.edu</a></th>
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<td>GI Bill</td>
<td>Dominick Sheppard</td>
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<td>Alex Swanton</td>
<td>Certifying Official</td>
<td><a href="mailto:aswansto@uncc.edu">aswansto@uncc.edu</a></td>
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<tr>
<td>Military Ombudsman</td>
<td>Alison Jenner</td>
<td>Veteran Student Services</td>
<td><a href="mailto:ajenner@uncc.edu">ajenner@uncc.edu</a></td>
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<tr>
<td>SOC Representative</td>
<td>Jon Hutchins</td>
<td>Admissions</td>
<td><a href="mailto:jhutch37@uncc.edu">jhutch37@uncc.edu</a></td>
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<td>Student Affairs</td>
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<td>Alison Jenner</td>
<td>Veteran Student Services</td>
<td><a href="mailto:ajenner@uncc.edu">ajenner@uncc.edu</a></td>
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</table>

Admissions

Both undergraduate and graduate Admissions at UNC Charlotte have implemented procedures that permit students to self-identify their military affiliation at the time of application. If the student is accepted, the School Certifying Official is notified and the student receives appropriate information on GI Bill and other veteran benefits.

Call to Duty Policy

If a UNC Charlotte student veteran is called to active duty during a term in which they are enrolled he/she can receive a complete withdrawal from classes without academic penalty. Tuition and general fees will be fully refunded unless the student requests
otherwise. In addition, the School Certifying Official will assist students with refunds for meal plans and campus parking. UNC Charlotte waives the re-admission application fee upon the student’s return to campus. The policy is outlined online at http://unccdso.orgsync.com/org/veteranstudentservices/VA_Call_Up.

**Housing (On-Campus or Off-Campus)**
UNC Charlotte maintains an online off-campus housing and roommate referral service to assist students with finding apartments and roommates (http://offcampushousing.uncc.edu/). This is one of the primary ways for students to find information about off-campus housing.

**Orientation**
UNC Charlotte new student orientations include breakout sessions for military-affiliated students. The Veteran Student Services Office presents information about resources on campus at the Transfer Student Orientation and the School Certifying Official presents information about GI Bill benefits at a separate breakout session at both the Transfer and First-Year Student Orientations.

**Resources/Support Services**
To better support and serve their military affiliated student population UNC Charlotte established the Veteran Student Services Office (http://unccdso.orgsync.com/org/veteranstudentservices). The mission of the Veteran Student Services Office is the successful transition and retention of veteran students through outreach and advocacy. It is a one-stop-shop for students utilizing Veterans Affairs benefits and for any student with prior military service.

UNC Charlotte (continued)

**ROTC**
Through the Department of Military Science, UNC Charlotte is home to the Army ROTC 49er Battalion whose goal is to provide every Cadet with world-class military training and leadership development. (http://arote.uncc.edu/). The Department of Aerospace Studies is home to the UNC Charlotte Air Force ROTC program that prepares students for leadership positions with the United States Air Force (http://afrote.uncc.edu).
**SOC Affiliation**
UNC Charlotte is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium.

**Student Veterans Organization**
The UNC Charlotte Veterans Association was founded with the primary goal of advancing veteran issues. These issues include educational benefits, career placement and advancement, and maximizing the use of VA benefits. The Veterans Association is dedicated to serve those who have served our country and wish to further their education.

**Transfer Credit**
Student veterans receive approximately 3 semester hours of elective credit upon submission of a copy of the DD-214 to the Veteran Services Office. Up to 6 additional credits may be added upon submission and evaluation of an unofficial copy of the American Council on Education transcript from the applicable military branch.

**VA Work Study**
The university employs part-time student workers under the VA’s Work Study Program. The students work with the School Certifying Official to assist with GI Bill certification and the Veteran Students Outreach Program to orient new students and connect them with resources on campus.
### INTERNET RESOURCES

| Call to Duty Policy | http://www.unCG.edu/reg/Policy/MilitaryCall.html |
| Off Campus Housing | http://cap.unCG.edu/ontheGo/off-campus-housing-overview/apartments/ |
| Veteran Services | http://www.unCG.edu/reg/veterans/ |
| Student Veterans Organization | https://www.facebook.com/groups/UNCGSVA/?ref=ts&fref=ts |
| Veteran Student Support | http://sa.unCG.edu/dean/vets/ |
| Veterans Ally | http://sa.unCG.edu/dean/vets/veterans-ally/ |

### KEY PERSONNEL

| Admissions | Clay Alexander | Undergraduate Admissions | csalexan@unCG.edu |
| Financial Aid | Gina Ingraham | Financial Aid Office | gsingra2@unCG.edu |
| GI Bill | Dedrick Curtis | Certifying Official | ddecurtis@unCG.edu |
| Government Relations | Michael Tarrant | Strategic Initiatives | mttarran@unCG.edu |
| Military Liaison | Nikki Baker | Strategic Initiatives | nmwilson@unCG.edu |
| Military Ombudsman | Dedrick Curtis | Registrar’s Office | ddecurtis@unCG.edu |
| Registrar’s Office | Dedrick Curtis | Registrar’s Office | ddecurtis@unCG.ecu |
| Student Affairs | Lisa McGuire | Adult, Transfer & Commuter Programs | lmmcguir@unCG.edu |
| Tuition Assistance | Ashley Sodre | Cashier’s Office | apmcldani@unCG.edu |
Admissions
The UNCG application for admissions allows prospective students to self-identify their military affiliation at the time of application. The School Certifying Official sends a “Welcome Letter” upon acceptance to the university notifying student veterans of available resources on campus, as well as the necessary steps to initiate GI Bill and/or Tuition Assistance benefits.

Benefit Delay Policy
The Cashier’s Office at UNC Greensboro provides payment plans for GI Bill recipients in the event that benefits are delayed. The School Certifying Official provides documentation to the Cashier’s Office showing how much funding will be provided by the VA and the balance is divided into installments throughout the semester.

Call to Duty Policy
Students called to active duty while enrolled at UNCG receive a full refund and withdrawal from their courses unless they can work out an early exam or incomplete grade option with the faculty member. The policy and instructions for receiving a refund are available online at http://www.uncg.edu/reg/Policy/MilitaryCall.html.

Housing (On-Campus or Off-Campus)
The Office of Campus Activities and Programs through its OnTheGo program for commuter and adult students maintains an online off-campus housing and roommate referral service to assist students with finding rental properties (houses and apartments) and roommates (http://cap.uncg.edu/onthego/off-campus-housing-overview/apartments/).

Military Affairs Committee
On November 11, 2010, Veterans Day, Chancellor Linda P. Brady announced the creation of the UNCG Military, Veterans, and Families (MVF) Task Force. The Task Force was charged with conducting a University-wide evaluation of educational opportunities and services for military-affiliated students. That evaluation led to 24 recommendations to improve services, policies, and procedures for military affiliated students at UNCG. Upon completion of the Task Force's initial mission, a smaller MVF committee was formed to carry out the recommendations as directed by the Chancellor.
Orientation
Breakout sessions for military-affiliated students are offered as part of new student orientations. Comprehensive presentations are offered during the Transfer Student Orientations introducing new student veterans to campus resources. An abbreviated presentation is provided for military dependents during First-Year Student Orientation.

Outreach Efforts
UNCG collaborated with US Senator Kay Hagan (D-NC) and other community and government organizations to offer a Veteran and Military Expo on campus. The event provided veterans on campus and in the community with access to information on local veteran resources and employment initiatives. Expo activities included a resource fair and employment panel.

Resources/Support Services
As part of their Veteran Student Support program, UNCG has formed a cadre of faculty and staff who serve as allies for veteran students. The Veteran’s Ally program supports the student veterans’ transition from military to academic life and strives to enhance the overall experience at UNCG (http://sa.uncg.edu/dean/vets/veterans-ally/). The Ally serves as a source of information and support as the student veteran works toward completing a degree.

ROTC
UNCG offers Army ROTC through a cross-town agreement with North Carolina A&T State University (http://www.ncat.edu/divisions/academic-affairs/rotc/army/index.html). Participating students are considered members of the North Carolina A&T Aggie Battalion.

Staff Awareness
The UNCG staff awareness training on military affiliated student issues and concerns is incorporated into their UNCG Cares training for special populations (http://sa.uncg.edu/dean/uncg-cares/).

Student Veterans Organization
The UNCG Student Veterans of America Chapter assists with Veterans Day programming, has socials, and is working on a networking program. Interested
students can contact the organization through their Facebook page https://www.facebook.com/groups/UNCGSVA/?ref=ts&fref=ts.

**Transfer Credit**
Most veterans attending UNCG receive approximately 6 elective credit hours toward graduation for completing basic training, but more credit may be awarded depending upon other military education. In order to receive more than the basic 6 hours, the student must contact the Transfer Articulation Department located in the university Registrar's Office.
INTERNET RESOURCES

<table>
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KEY PERSONNEL

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<td>Natalya Freeman</td>
<td><a href="mailto:natalya.freeman@uncp.edu">natalya.freeman@uncp.edu</a></td>
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<td>Admissions</td>
<td>Locklear</td>
<td><a href="mailto:natalya.freeman@uncp.edu">natalya.freeman@uncp.edu</a></td>
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<tr>
<td>Financial Aid</td>
<td>Lee Hammonds</td>
<td><a href="mailto:lee.hammonds@uncp.edu">lee.hammonds@uncp.edu</a></td>
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<tr>
<td>GI Bill</td>
<td>Lee Hammonds</td>
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<td>Military Liaison</td>
<td>Michael Clawson</td>
<td><a href="mailto:michael.clawson@uncp.edu">michael.clawson@uncp.edu</a></td>
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<td>Military Ombudsman</td>
<td>Michael Clawson</td>
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<td>SOC Representative</td>
<td>Tiffany Dalmida</td>
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<td><a href="mailto:tiffany.dalmida@uncp.edu">tiffany.dalmida@uncp.edu</a></td>
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Admissions
UNCP waives the admissions application fee for all active-duty applicants and veterans. In addition, the university has a designated campus military admissions specialist and a fully dedicated admissions representative stationed on post at Fort Bragg to connect students with distance education and on-campus programs.
Benefit Delay and Call to Duty Policies
In the event of VA benefit delays, or in the event that an active duty student is called to duty, UNCP shall assist, whenever possible the student in continuing to attend class, withdrawing and/or re-entering the university without financial or academic hardship.

Communication
The Military and Veteran Services office operates an email Listserv for the campus. The Listserv provides updates about important policy changes to military education benefits or campus resources for military-affiliated students, as well as information about campus initiatives and events. Additionally, the Military and Veteran Services office communicates by email with all military-affiliated students to distribute information, make inquiries and promote discussion on various related subjects.

Dedicated Staff
UNCP has an established Military and Veteran Services Office staffed with a full time coordinator and veteran work-study students. This creates a Military and Veteran Services team to support and represent veteran needs and interests.

Distance Education
The UNCP Fort Bragg Distance Education Site offers several undergraduate and graduate degree programs on post at Fort Bragg in Fayetteville, NC. UNCP works closely with the United States Army Special Operations Command, Special Warfare Center and School (SWCS) to meet their advanced civilian education needs/requirements for both enlisted personnel and officers. In addition, the university has a fully dedicated admissions representative stationed on post to connect students with distance education and on-campus programs. This representative is available to assist service members and their families with the application and enrollment process.

Honors and Recognition
At the end of each semester, UNCP conducts a Student Veteran Recognition Ceremony for graduating student veterans. The Chancellor addresses the graduates and their family and friends and presents each student veteran with a UNCP challenge coin and an Americana Honor Cord. The Honor Cords are worn at the UNCP Commencement Ceremonies recognizing our student veterans.
**Military Affairs Committee**

The UNCP Task Force on Military and Veteran Outreach was created in 2011 to focus on the importance of outreach to the military community consistent with UNCP’s mission and strategic priorities. The task force was charged to conduct an evidence-based assessment of current efforts with regard to the military community, survey activities at similar institutions that serve the military community and establish goals to enhance UNCP’s military outreach efforts. The task force developed actionable items and prioritized recommendations to the Chancellor regarding policies, procedures, and organizational structures to help the university realize its goals. The task force meets regularly each semester to examine, review, monitor progress, and take action to enhance outreach efforts with the military community.

**Military Affiliations/Partnerships**

UNC Pembroke has developed additional programs and services to better serve active duty personnel and veterans. We continue to develop educational programs that serve the military and seek collaborations and partnerships in research and other service areas to benefit the university and Fort Bragg. We also foster a strong relationship with the United States Army Special Operations Command, Special Warfare Center and School (SWCS) to promote their articulation agreement with Fayetteville Technical Community College to serve the Special Operations soldiers.

**Orientation**

UNCP hosts New Student Orientations for all incoming students. Each orientation includes a specific break-out session for military-affiliated students. Exclusive sessions for the military/veteran students further provide information regarding VA benefits and UNCP services UNCP to assist student veterans in their transition. Additionally, during Welcome Week there is a required two-day program (for new students) and a mandatory Military and Veteran student meeting that provides more in-depth coverage of VA benefits and UNCP academic requirements.

**Resources/Support Services**

The Military and Veterans Services Team ([http://www2.uncp.edu/veterans/about.htm](http://www2.uncp.edu/veterans/about.htm)) is made up of representative staff and administration who serve veteran needs and interests. The team assists veterans in making the transition from military service to a successful academic experience.
**ROTC**

The UNCP Army ROTC Program (http://www.uncp.edu/army/) is of modular construction and is composed of a Basic and an Advanced Course. Enrollment in the Basic Course is open to all full-time students, and it carries with it no obligation for military service. Completion of the Basic Course is a prerequisite for application to the Advanced Course. Entrance into the Advanced Course is selective and is based on demonstrated performance and leadership potential. Students who satisfactorily complete the Advanced Course and graduate from the university are commissioned as second lieutenants.

**Scholarships**

The Stacy Ryan Locklear Air Force ROTC Endowed Scholarship Fund was established to honor the memory of Stacy Ryan Locklear, who profoundly impacted the lives of his father, family, and friends. Ryan was a vibrant 3-year-old who passed away unexpectedly on July 25, 2004. He was proud of his dad, who was commissioned an Air Force officer in 1989 through the UNCP Air Force ROTC Program. Candidates for this scholarship shall be American Indian residents of Robeson County. The candidate shall be a full-time, undergraduate student in the junior or senior year of study participating in the Air Force ROTC Program at UNCP. The candidate shall maintain a 3.0 GPA and must demonstrate financial need.

The Faye Nye Lewis Endowed Scholarship, generously supported by Ms. Lewis, is awarded annually to a sophomore ROTC candidate who has completed his or her freshman year as a Reserve Officers Training Corps (ROTC) student. The scholarship is intended to provide funds for the student’s sophomore year as an ROTC cadet, and is based on his or her overall achievement.

**Staff Awareness**

UNCP is part of the nationally recognized “Got Your 6” Program. UNCP faculty and staff joined dozens of colleges and universities nationwide committed to heighten the support for current and future students who are also military veterans. Additionally UNCP offers workshops and discussions for faculty and staff to address student veteran transition to higher education and issues facing these students. UNCP has trained advisors for counseling services and disability support services.
**SOC Affiliation**
The University of North Carolina Pembroke is a member of the Servicemembers Opportunity Colleges (SOC) Consortium and the SOC Degree Network System (SOCAD – Army).

**Student Veterans Organization**
The UNCP Student Veterans Association (SVA) is a student run service and support organization whose goal is to improve the welfare of all student veterans and family members of veterans. The SVA strives to assist student veterans attending UNCP make a successful transition to the classroom and campus community (http://www2.uncp.edu/veterans/sva.htm).

**Transfer Credit**
Members of the armed services who have served one or more years will be awarded two semester hours credit for each year of service, up to 12 semester hours of credit, as elective credit. In addition, military members will receive credit for physical education requirements. A copy of the student’s DD-214 form and military transcript must be submitted with the application in order to receive credit.

Credit may be awarded for service school courses comparable to those offered by UNCP. The amount of credit granted will be based on the recommendations of the American Council on Education as listed in the most recent edition of A Guide to the Evaluation of Educational Experiences in the Armed Services. These recommendations are evaluated by faculty who try to match possible credit with courses offered and curriculum available at UNCP.

**VA Work Study**
UNCP hires part-time student workers under the VA’s Work Study Program to assist the School Certifying Official with GI Bill benefits processing and work with Student Affairs on military outreach initiatives. The work study team is located with the Coordinator for Military and Veteran Services and provides other student veterans with the access they need to connect with campus resources.
INTERNET RESOURCES

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<td><strong>Student Affairs</strong></td>
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<td><strong>Tuition Assistance</strong></td>
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**Admissions**
The admissions office at UNCSA allows students to self-identify as active duty, veteran, spouse or dependent. Students indicating active duty or veteran status are asked to submit a military transfer-for-credit review based on ACE credit equivalencies. UNCSA programs do not have a physical education requirement.
**Benefit Delay Policy**
UNCSA student accounts will extend the due date for tuition and fees if a student’s military or VA benefits are delayed. The Financial Aid office has an emergency fund for students who have personal expenses prior to receiving their VA benefits.

**Call to Duty Policy**
Students who are called to duty during a semester have the option to withdraw without penalty, unless a plan can be worked out with their instructors to complete the remaining coursework away from campus. Title IV requirements apply. The application fee for students reapplying after returning from a tour of duty will be waived.

**Housing (On-Campus or Off-Campus)**
The residence life office places students in on-campus housing and can assist with off-campus housing and a roommate referral service.

**Military Affairs Committee**
The Military Affairs Task Force Committee is comprised of key personnel appointed to discuss active duty and veteran-related issues and services. The committee welcomes input from the campus community. Matters are usually addressed electronically via email, and scheduled meetings when warranted.

**Orientation**
A military break-out session is available for military-affiliated students as part of their new student orientation. In addition, UNCSA hopes to soon offer an online orientation option.

**Resources/Support Services**
UNCSA offers a comprehensive resource and support office housed in Student Life. Students seeking support should contact the Learning Support and Outreach Coordinator who serves as the military affairs liaison. Active duty or veteran students can meet with the Registrar for GI Bill benefit information.

**Staff Awareness**
Student, faculty and staff awareness training sessions are offered by UNCSA’s military affairs liaison.
**Student Veterans Organization**
The military affairs liaison for the campus is dedicated to organizing a social group for military-affiliated students and interested members of the UNCSA community with particular emphasis on awareness of issues unique to military-affiliated students and their families.

**Transfer Credit**
UNCSA accepts ACE credit recommendations to the extent that the credit can be used toward a degree program. Official military transcripts that list training and experience, along with corresponding recommendation for college credit, will be reviewed by the Division of Liberal Arts for possible transfer credit toward core required education requirements.
INTERNET RESOURCES

<table>
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<tr>
<th>Admissions</th>
<th><a href="http://uncw.edu/admissions/military.html">http://uncw.edu/admissions/military.html</a></th>
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<td>Student Veterans Organizations</td>
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<td>Dean of Students</td>
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<td>Off Campus Housing</td>
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KEY PERSONNEL

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<th>Academic Advising</th>
<th>Reed Curtis</th>
<th>University College</th>
<th><a href="mailto:curtisr@uncw.edu">curtisr@uncw.edu</a></th>
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<td>Admissions</td>
<td>Amanda Parkstone</td>
<td>Office of Admissions</td>
<td><a href="mailto:parkstonea@uncw.edu">parkstonea@uncw.edu</a></td>
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<tr>
<td>Financial Aid</td>
<td>Shannon Miles</td>
<td>Financial Aid and Scholarships</td>
<td><a href="mailto:miless@uncw.edu">miless@uncw.edu</a></td>
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<tr>
<td>GI Bill</td>
<td>Shannon Miles</td>
<td>Certifying Official</td>
<td><a href="mailto:miless@uncw.edu">miless@uncw.edu</a></td>
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<tr>
<td>Military Liaison</td>
<td>Lisa Kennan</td>
<td>Onslow Extension Site</td>
<td><a href="mailto:keenanl@uncw.edu">keenanl@uncw.edu</a></td>
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<tr>
<td>SOC Representative</td>
<td>Lisa Kennan</td>
<td>Onslow Extension Site</td>
<td><a href="mailto:keenanl@uncw.edu">keenanl@uncw.edu</a></td>
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<tr>
<td>Student Affairs</td>
<td>Amy Hector</td>
<td>Dean of Students Office</td>
<td><a href="mailto:hectora@uncw.edu">hectora@uncw.edu</a></td>
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<tr>
<td>Tuition Assistance</td>
<td>Sissy Hendricks</td>
<td>Student Accounts</td>
<td><a href="mailto:hendricksl@uncw.edu">hendricksl@uncw.edu</a></td>
</tr>
</tbody>
</table>
Admissions
At UNCW all active duty and veteran members of the armed services applying for undergraduate admission are considered transfer students. Their transfer student status is based on their military training and experience. Students are required to submit official military transcripts in addition to high school and college transcripts (if applicable). The application fee is waived for all active duty members of the armed services.

UNCW recognizes that some student veterans may be better served by beginning their studies at a community college. UNCW has long-standing partnerships with Cape Fear and Coastal Carolina Community Colleges that include:
• Points of contact at each institution for admissions, financial aid, registrar and student support services.
• Conditional admission contracts for each prospective student that specifically outlines what courses will need to be successfully completed to assure admission to UNCW.

Benefit Delay Policy
When processing GI Bill certifications, the School Certifying Official works with Student Accounts to apply a “do not drop” hold to all GI Bill recipients’ records. If there is a delay in receipt of benefits from the VA, this policy ensures that courses will not be dropped for non-payment and the student will not be held financially responsible.

The campus maintains a small no-interest emergency loan fund for service members that can be used if the living stipend portion of the Post 9/11 GI Bill is delayed. The campus book store also issues book vouchers for students receiving military benefits. Both the loan and voucher can be repaid later when the student receives his or her funds from the VA.

Call to Duty Policy
If a student is called to active duty while enrolled at UNCW, the university will grant a leave of absence. A copy of the student’s orders is requested, but not required. The student is released from all financial obligations for all academic terms during the call to service. Upon return from active duty, a re-enrolling application and application
fee is not required. Students notify the Registrar’s office of their intent to return and for which term.

If a student is deployed between the time of acceptance and enrollment, the offer of admission is deferred until after deployment. The student is not required to reapply and will receive another acceptance package for the new start term. A copy of the student's orders is requested, but not required.

**Communication**
The Dean of Students Office at UNC Wilmington maintains an email Listserv to communicate information on veterans and military affairs on campus. The announcements also include topics about the Student Veterans Organization.

**Distance Education**
The UNCW Onslow Extension Site in Jacksonville, NC and aboard Marine Corps Base Camp Lejeune provides active and veteran members of the armed services, military families, and residents of the surrounding communities with the opportunity to earn a college degree without commuting to the main campus in Wilmington (http://uncw.edu/onslow/). Students at the Extension Site have the unique opportunity to completing their general education courses through UNCW’s partnership with Coastal Carolina Community College (CCCC). Upon receiving an Associate of Arts or Science Degree from CCCC, students have the option of transferring to the UNCW Onslow Extension Site to complete a Bachelor’s Degree through UNCW in any of the Extension Site degree offerings. Daytime and evening classes are held aboard Marine Corps Base Camp Lejeune at the John A. Lejeune Education Center and on the CCCC campus.

UNCW Extension Offices are located at CCCC and aboard MCB Camp Lejeune and MCAS New River Air Station. All offices are fully staffed and provide general information about UNCW as well as financial aid and admissions.

**Honors/Recognition**
The ranks and branches of graduating veterans and active duty service members are read aloud as part of the commencement ceremony to recognize them for their service. The UNCW Student Veterans Organization provides student veterans with honor cords to wear during commencement.
Housing (On-Campus or Off-Campus)
The Dean of Students Office, through the UNCW PERCH, maintains an online off-campus housing service to assist students with finding an apartment (http://offcampushousing.uncw.edu/). This is the primary way that UNCW students find information about off-campus housing. Additionally, The PERCH hosts an Off-Campus Housing Fair every summer, fall, and spring.

Military Affairs Committee
The UNCW Military Task Force was created in 2003 and consisted of a chair and representatives from Admissions, Financial Aid, the Dean of Students office, University College, the Registrar’s Office, and the Student Veterans Organization. The Task Force has grown to more than 30 members representing staff, faculty, students and administration. The mission and charge from the Chancellor is as follows:

*The UNCW Military Task Force will work to address current and future issues affecting the admission, continuing enrollment, progress toward a degree, and quality of the university experience for UNCW students who are active duty members of the military, military veterans and military spouses. The Military Task Force will be comprised of UNCW faculty and staff in the College of Arts and Sciences and in the professional schools and will include representatives from the offices of Admissions, the Registrar, Financial Aid and Veterans Services,Auxiliary Services, Career Services, and Commuter and Nontraditional Student Services. It will also include students in leadership positions with the Student Veterans Organization. The Military Task Force will report to and respond to guidance from the Associate Vice Chancellor for Academic Programs and the UNCW Military Advisory Board.*

Orientation
As part of orientation for transfer students, UNCW offers a Military and Veteran Services break-out session. Representatives from Financial Aid, Academic Advising, and Student Services are there to provide information to military affiliated students regarding veteran benefits and university support services.
Resources/Support Services
The UNCW PERCH, a Dean of Students service for off-campus, military-affiliated, non-traditional and graduate students, promotes student success by providing resources, educational opportunities and personal support which connect these populations to the university and Wilmington communities. This connection helps students transition to and experience the highest level of engagement while attending UNCW. Assistant Dean of Students Amy Hector is responsible for all PERCH activities and serves as the advisor to the UNCW Student Veteran Organization.

Scholarships
The MSgt (Ret.) E. S. Moncrief Military Dependents Scholarship was established by the Moncrief family in memory of “Big Ed” Moncrief, who served his country as a member of the USAF for over twenty years. The scholarship is available to an undergraduate or graduate student. Preference is given to the spouse of an active duty military member currently stationed in North Carolina, with demonstrated financial need.

The Veterans of Foreign Wars Post 9408 Leland Scholarship is available to a first-year, transfer or graduate student who is a member or dependent of a member of Post 9408 or the auxiliary. Recipients who maintain a GPA of at least 2.50 may reapply.

The Trask Land Company Champions of Freedom Scholarship was established in 2013 by the Trask Land Company, led by President Raiford Trask III. It is a merit-based scholarship for active-duty Marines and members of their families. Preference is given to Marines wounded in action or who serve in special operations.

SOC Affiliation
UNCW is a member of the Servicemembers Opportunity Colleges (SOC) Consortium and the SOC Degree Network System participating in the following networks: SOCMAR (Marine Corps) and SOCNAV (Navy) for the Bachelor of Arts degree in Elementary Education and the Bachelor of Arts degree in Criminal Justice.
Staff Awareness
In spring 2013, UNCW partnered with the Center for Deployment Psychology (CDP), a grant-funded organization, to provide an intensive training workshop for university and community clinicians who interact with service members pre-, mid-, and post-deployment. The workshop was also open to university faculty and staff who work with active duty and veteran members of the armed services.

Student Veterans Organization
The purpose of the UNCW Student Veterans Organization (SVO) is to foster support for all veterans of the Armed Forces, members of the Reserves, National Guard and their spouses. Membership in the SVO is open to any degree-seeking student who is a veteran of the armed forces, a member of the reserves, National Guard or the spouse of any military service member (http://appserv02.uncw.edu/studentorgs/organization.aspx?orgid=239).

Transfer Credit
The Office of Undergraduate Admissions and Registrar’s Office rely on ACE credit equivalency recommendations as reported on military transcripts for academic credit determinations. UNCW has established equivalencies such as Health and Wellness credit and management/leadership and marketing elective credit for students who have completed basic training, military leadership school and recruiter training. Students can view equivalencies for transferable military credit through the Registrar’s website http://appserv02.uncw.edu/dasapps/transfer_articulation/ (select Military-Americas from the first drop down box and Military Credit from the second drop down box).

VA Work Study
UNC Wilmington maintains two part-time positions for the VA Work Study Program. These students help with outreach and VA benefits processing.
INTERNET RESOURCES

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<tr>
<td>Distance Education</td>
<td>Tony Miller</td>
<td><a href="mailto:agmiller@email.wcu.edu">agmiller@email.wcu.edu</a></td>
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<td>Financial Aid</td>
<td>Trina Orr</td>
<td><a href="mailto:torr@email.wcu.edu">torr@email.wcu.edu</a></td>
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<td>GI Bill</td>
<td>Briana Ford</td>
<td><a href="mailto:blford@email.wcu.edu">blford@email.wcu.edu</a></td>
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<td>Military Liaison</td>
<td>Briana Ford</td>
<td><a href="mailto:blford@email.wcu.edu">blford@email.wcu.edu</a></td>
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<td>Military Ombudsman</td>
<td>Thomas Johnson</td>
<td><a href="mailto:tjohnson@email.wcu.edu">tjohnson@email.wcu.edu</a></td>
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<tr>
<td>SOC Counselor</td>
<td>Briana Ford</td>
<td><a href="mailto:blford@email.wcu.edu">blford@email.wcu.edu</a></td>
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<td>SOC Representative</td>
<td>Susan Fouts</td>
<td><a href="mailto:sfouts@email.wcu.edu">sfouts@email.wcu.edu</a></td>
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<td>Shawna Young</td>
<td><a href="mailto:scyoung@email.wcu.edu">scyoung@email.wcu.edu</a></td>
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<tr>
<td>Tuition Assistance</td>
<td>Briana Ford</td>
<td><a href="mailto:blford@email.wcu.edu">blford@email.wcu.edu</a></td>
</tr>
</tbody>
</table>

Admissions

The admissions application at WCU allows students to self-identify active duty, veteran, spouse or dependent. Students indicating active duty or veteran status are asked to submit a military transcript for transfer credit review based on ACE credit equivalencies. Students receive a waiver of the Liberal Studies Wellness Requirement.
based on recruit training as well as credit for any other training or experience that fits within the student’s degree plan.

**Benefit Delay Policy**
WCU will hold the bill for tuition and fees for student veterans pending receipt of benefits from the military branches and VA. In addition, the Financial Aid Office has an emergency, no-interest loan program for students who have personal expenses prior to VA benefit disbursement. Students with benefits pending are allowed to charge at the bookstore beginning the week before through the first week of classes.

**Call to Duty Policy**
Students who must withdraw from a course or the university due to deployment or other military contingency will be allowed to do so without penalty and with full refund during any part of the academic term. The Advising Center will work with the Office of Military Education, as needed, to substantiate the validity of the withdrawal request. Requests to withdraw based on attendance of non-emergency or routine training courses will not automatically be approved, but will be considered on a case-by-case basis.

**Distance Education**
WCU offers undergraduate and graduate online degrees and certificates through Distance Education Program ([http://www.wcu.edu/24227.asp](http://www.wcu.edu/24227.asp)). These are portable programs designed for the military affiliated student who may deploy or move to another military base.

**Military Affairs Committee**
The WCU Military Affairs Committee combines leadership from the highest levels of WCU with a collective, university-wide, responsibility for serving veterans. The WCU faculty, staff, and students approach to veteran engagement is a natural aspect of Catamount pride.

**Orientation**
Beginning in spring 2013 WCU will offer a military break-out session as part of their regular orientation. WCU’s online orientation program, Catwalk, contains supplementary modules for military-affiliated students with information about the GI
Bill benefits enrollment process and military student support services available on campus.

**Priority Enrollment Policy**
Military and veteran students are allowed to register for courses on the first day of registration. Being first in line allows these students to get the courses they need when they need them. This is extremely important for military or veteran students using education benefits with time limits, such as the Post-9/11 GI Bill.

**Resources/Support Services**
The Director of Military Student Services, Division of Educational Outreach provides direct and comprehensive support to both on-site and online students. The Office of Military Student Services provides information on and assistance with application, admission, course registration, military tuition assistance, vocational rehabilitation, GI Bill benefits, and transfer credit for military training and experience. The Director of Military Student Services is the liaison between the military student and the university’s various academic departments and student support offices.

**Scholarships**
The ZO TKE Endowed Scholarship provides financial support for fellow Tau Kappa Epsilon members, their descendants, student veterans and other deserving students as determined by the ZOCC Scholarship Committee and affirmed by the University Scholarship Committee. The recipient must demonstrate community and civic involvement and maintain a 3.0 GPA.

**SOC Affiliation**
WCU is an institutional member of the Servicemembers Opportunity Colleges (SOC) Consortium and Degree Network System (SOCAD – Army).

**Staff Awareness**
WCU’s Division of Educational Outreach coordinated a conference for faculty and staff to promote military awareness on campus. The conference included a workshop led by representatives from the local VA, a military student panel, as well as presentations by faculty within WCU’s College of Health and Human Sciences.
Student Veterans Organization
WCU has an established chapter of the Student Veterans Association on campus. More information can be found on Facebook under WCU SVA.

Transfer Credit
WCU honors ACE credit recommendations to the maximum extent possible. Official military transcripts that list training and experience, along with corresponding recommendation for college credit, are prepared by each branch for its members. Military transcripts of veterans admitted to the university will be evaluated for potential credit to be applied towards graduation.
Resources/Support Services

The WSSU Military Support Services Manager in Student Support and Engagement Services is the campus lead for veteran and military student initiatives. This position coordinates outreach efforts and directs WINGS (With Information and Guidance to Soar), the campus-wide network of services for military affiliated students. The WINGS program connects student veterans to on-campus resources and support services.
**ROTC**
WSSU offers an Air Force ROTC program through the College of Arts and Sciences, Social Sciences Department ([http://www.wssu.edu/college-arts-science/programs-of-study.aspx](http://www.wssu.edu/college-arts-science/programs-of-study.aspx), click on Air Force ROTC).

**Staff Awareness**
The Office of Non-traditional and Adult Student Services organized a presentation from the local VA and Vet Center staff in Winston-Salem for the WSSU faculty and counseling center staff. The discussion focused on common challenges facing returning veterans and the resources available in the community to support their transition.

**Student Veterans Organization**
The WSSU Military Veterans Student Organization (MVSO) is in the process of reorganization. The WSSU ROTC and Student Affairs Office are assisting the group with this effort. They hope to resume full operations by fall 2013.
The previous Chapters detail initiatives of the University of North Carolina system as recommended by the UNC SERVES Working Group in the 2011 Report to the President. The UNC SERVES 2011 Report to the President is section one of the Appendix.

The Appendix contains other supplemental documents and reference material. It is important to preserve the records that underpin the work of the campuses and UNC colleagues. Firstly, since the first G.I. Bill sparked economic growth and expansion for a whole generation of Americans; a more robust G.I. bill holds the same potential for today’s economy. This could not be truer than for North Carolina. We wish to document our work and the progress made over time. Perhaps researchers will use this information to prove what we know inherently - that this generation of veterans will be the driving force of our economy in the future.

Secondly, we hope that other institutions of higher education and colleagues across North Carolina and the country will use what we have learned to build their own version of UNC SERVES.

Finally, we are proud of the work accomplished by the people of the University of North Carolina for our veteran students and faculty and staff colleagues. We live in a country where our armed forces are volunteers. And, less than half of one percent of Americans volunteer to put on the uniform. For those of us in the University who have never worn the uniform - this is our effort to do our part. We can and will do more in the future.
REPORTS

2011 Report to the President

2012 Resource Guide

2013 Resource Guide

POLICY AND REGULATIONS

Board of Governors Policy 700.7.1

UNC SERVES WEBSITE

uncserves.northcarolina.edu

NORTH CAROLINA MILITARY EDUCATIONAL POSITIONING SYSTEM (NCMEPS)

ncmileps.northcarolina.edu

EAST CAROLINA UNIVERSITY VETERANS SUMMIT RESOURCES

Basic Training on Resume Development
Building a Student Veteran Friendly Institution
Children and Families of the NC National Guard
Creating a Successful Student Veteran Organization
ECU Green Zone Training
GI Certification
Psychological Aspects of Combat-Related Trauma
UNC General Administration State and Federal Updates